



# SARDAR PATEL UNIVERSITY

## VALLABH VIDYANAGAR - 388 120, GUJARAT

NAAC-ACCREDITED 'A' GRADE WITH CGPA 3.25, (23-1-2017 TO 22-1-2022)

Website : [www.spuvvn.edu](http://www.spuvvn.edu)



**Criterion : 1**

**Key Indicator : 1.4 Feedback System**

**Metric No. : 1.4.2**



*"Every citizen of India must remember that he is an Indian and he has every right in this country but with certain duties."*

*- Sardar Patel*

# Students Feedback

SARDAR PATEL UNIVERSITY

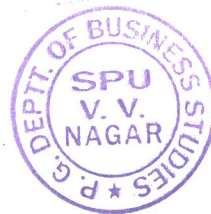
P.G. Department of  
Business Studies



From 2016-17 to 2018-19

**SARDAR PATEL UNIVERSITY**  
**P.G. Department of Business Studies**  
Student/Teacher Appraisal Report

Feedbacks of 537 of Current Students and 378 students have been taken who successfully passed out their all four semester of **M.Com** programme from the Business Studies Department. Students' response gathered for overall environment of departments and effectiveness of teachers on various parameters suggested by UGC. With the help of SPSS analysis is done and findings are as follow.



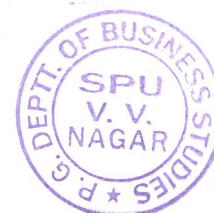
**Overall Appraisal of Department (Questionnaire -1)**

Year	Frequency	Percent	Valid Percent	Cumulative Percent
2016-17	190	35.4	35.4	35.4
2017-18	120	22.3	22.3	57.7
2018-19	227	42.3	42.3	100.0
Total	537	100.0	100.0	

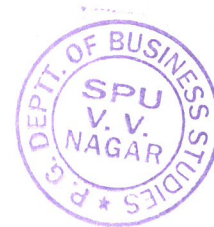
Descriptive Statistics		
	N	Mean
Extent of coverage of course	537	3.13
Applicability/relevance to real life situations	537	3.05
Learning value	537	3.08
Clarity and relevance of textual reading material	537	3.20
Relevance of additional source material (Library)	510	3.46
Extent of effort required by students	516	3.21
Overall rating	537	3.32

**Discussion of Findings with Action Taken: Overall Appraisal of Department (Questionnaire -1) (489 Students)**

For 8 different parameters, with the help of four scale (*Very Good, Good, Satisfactory, Unsatisfactory*) objective type questionnaire data have been collected for Depth of the course content including project work if any, Extent of coverage of course, Applicability/relevance to real life situations, Learning value (in terms of knowledge, concepts, manual skills, analytical abilities), Clarity and relevance of textual reading material, Relevance of additional source material, Extent of effort required by students and Overall rating.



Except Applicability/relevance of course to real life situations for all other parameter, above than 3.05 mean has been found that shows that **students are satisfied with all other things** except the applicability and relevance of the course (3.46). All semester syllabus of all subjects enlarged and made it rich so it catches relevance for employability. The overall rating for the various aspects of course and physical infrastructure the mean is 3.32 that **shows quite satisfactory learning environment at the department**. Total 537 students have given response of M. Com from different semesters.



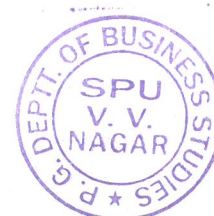
## Faculty Evaluation by Students (Questionnaire -2)

Sr	Name of Faculty	Mean
1	Dr. P K Rathod	3.3520
2	Dr. S K Bhatt	3.3630
3	Dr. C K Sonara	3.3727
4	Dr. R M Joshi	3.5125
5	Dr. P R Sheth	3.6881
6	Dr. D S Mistry	3.5872
7	Dr. Y M Dalvadi	3.8774
8	Dr. D S Rohit	3.2661
9	Dr. S P Machhar	3.8370
10	Dr. Kamini Shah	3.4471
11	Dr. Ankur Amin	3.6329

### Descriptive Statistics

	N	Mean
Knowledge base of the teacher (as perceived by you)	3026	3.66
Communication Skills	3026	3.59
commitment	3026	3.58
Interest generated by the teacher	3026	3.68
Ability to integrate course material	3026	3.52
Ability to integrate content with other courses	3026	3.48
Accessibility of the teacher in and out of the class	3026	3.47
Ability to design quizzes /Tests /assignments	3026	3.45
Provision of sufficient time for feedback	3026	3.40
Overall rating	3026	3.53
Valid N (list wise)	3026	

There are **ten parameters** - *Knowledge base of the teacher (as perceived by you), Communication Skills, commitment, Interest generated by the teacher, Ability to integrate course material, Ability to integrate content with other courses Accessibility of the teacher in and out of the class, Ability to design quizzes /Tests /assignments, Provision of sufficient time for feedback and overall rating* for which students have been asked to assess the teachers on four point scale - Very Good, Good, Satisfactory, Unsatisfactory. Findings of analysis with the help of SPSS have been



shown in tables attached. Feedback has been collected for all nine faculties. For each faculty, responses were collected from 319 students online & offline.

It can be seen from the tables showing the appraisal of the faculties; all the faculties rated with mean more than 3.26.

**Knowledge base of faculties rated very high of all the faculties.**

All the aspects like communication skills, commitment, Interest generated by the teacher, Ability to integrate course material, Accessibility of the teacher in and out of the class, Ability to design quizzes /Tests /assignments, Provision of sufficient time for feedback rated high for all the faculties during the assessment period for 3 years.

**Teachers are working as team and always ready to help students in curricular and non curricular aspects.**



**Questionnaire No 3. :**  
**Students' Programme Overall Evaluation of Programme and Teaching**  
**Total Respondent: 352 M.Com Final Students**

Year	Frequency	Percent	Valid Percent	Cumulative Percent
2016-17	98	27.8	27.8	27.8
2017-18	125	35.5	35.5	63.4
2018-19	129	36.6	36.6	100.0
Total	352	100.0	100.0	

Q1 The Syllabus Was				
	Frequency	Percent	Valid Percent	Cumulative Percent
Challenging	128	36.4	36.4	36.4
Dull	120	34.1	34.1	70.5
Adequate	104	29.5	29.5	100.0
Total	352	100.0	100.0	

Q3 What the courses conceptually difficult to understand?				
	Frequency	Percent	Valid Percent	Cumulative Percent
Easy	109	31.0	31.0	31.0
manageable	120	34.1	34.1	65.1
difficult	123	34.9	34.9	100.0
Total	352	100.0	100.0	

Q4 How much the syllabus was covered in class				
	Frequency	Percent	Valid Percent	Cumulative Percent
85 to 10%	117	33.2	33.2	33.2
70 to 85%	130	36.9	36.9	70.2
55 to 70%	105	29.8	29.8	100.0
Total	352	100.0	100.0	





<b>Q5 What is your opinion about the library material for the course?</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
Excellent	118	33.5	33.5	33.5
Adequate	130	36.9	36.9	70.5
inadequate	104	29.5	29.5	100.0
Total	352	100.0	100.0	

<b>Q6 Were you able to get the prescribed readings?</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
Easily	82	23.3	23.3	23.3
with difficulty	123	34.9	34.9	58.2
not at all	147	41.8	41.8	100.0
Total	352	100.0	100.0	

<b>Depth of the course content including project work if any</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
unatisfactory	21	3.9	4.0	4.0
satisfactory	207	38.5	39.3	43.3
good	161	30.0	30.6	73.8
very good	138	25.7	26.2	100.0
Total	527	98.1	100.0	
No Response	10	1.9		
	537	100.0		

<b>Extent of coverage of course</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
satisfactory	101	18.8	18.8	18.8
good	263	49.0	49.0	67.8
very good	173	32.2	32.2	100.0
Total	537	100.0	100.0	

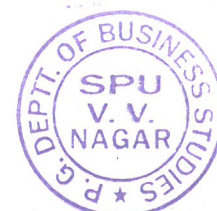


Extent of coverage of course				
	Frequency	Percent	Valid Percent	Cumulative Percent
satisfactory	134	25.0	25.0	25.0
good	240	44.7	44.7	69.6
very good	163	30.4	30.4	100.0
Total	537	100.0	100.0	

Learning value				
	Frequency	Percent	Valid Percent	Cumulative Percent
satisfactory	96	17.9	17.9	17.9
good	301	56.1	56.1	73.9
very good	140	26.1	26.1	100.0
Total	537	100.0	100.0	

Clarity and relevance of textual reading material				
	Frequency	Percent	Valid Percent	Cumulative Percent
satisfactory	107	19.9	19.9	19.9
good	213	39.7	39.7	59.6
very good	217	40.4	40.4	100.0
Total	537	100.0	100.0	

Relevance of additional source material (Library)				
	Frequency	Percent	Valid Percent	Cumulative Percent
unsatisfactory	10	1.9	2.0	2.0
satisfactory	79	14.7	15.5	17.5
good	86	16.0	16.9	34.3
very good	335	62.4	65.7	100.0
Total	510	95.0	100.0	
No Response	27	5.0		
	537	100.0		



Extent of effort required by students				
	Frequency	Percent	Valid Percent	Cumulative Percent
satisfactory	64	11.9	12.4	12.4
good	278	51.8	53.9	66.3
very good	174	32.4	33.7	100.0
Total	516	96.1	100.0	
No Response	21	3.9		
	537	100.0		

Overall rating				
	Frequency	Percent	Valid Percent	Cumulative Percent
satisfactory	86	16.0	16.0	16.0
good	192	35.8	35.8	51.8
very good	259	48.2	48.2	100.0
Total	537	100.0	100.0	

### Interpretation of Students Responses regarding

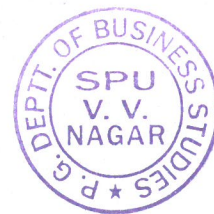
#### Questionnaire No 3. :

#### Students' Programme Overall Evaluation of Programme and Teaching Total Respondent: 352 M.Com Final Students

- (1) 37% of the students have the opinion that the syllabus was challenging, whereas 29% students thinks that syllabus was adequate. Syllabus was revised as remedy.
- (2) 32% Students believe that their background for benefiting from course was just adequate. Approximately 32% students believe that it is more than adequate.
- (3) More than 34% students feel that course is manageable and 31% student feels that course is easy.



- (4) It is mixed opinion of the students regarding syllabus covered in class. 70% students said that 70% to 100% syllabus covered in class.
- (5) Most of the students found excellent library material for the course.
- (6) 23% students easily get the prescribed reading material. Remaining students found some difficulty in it.
- (7) 66.50% of students' thinks that the teacher prepares satisfactorily for the class.
- (8) More than 30% of the students observed that teacher are effective communicator.
- (9) & (10) 71% student thinks that teacher encourages student participating in class through discussion in class. Only 29% students said that discussion.
- (11) Almost all students (65%) believe that teacher advice is helpful to them. Remaining students thinks that it's sometime helpful.
- (12) 70% students think teacher is courteous in class and 25% students believe teacher is indifferent remaining parameter were found satisfactory.



**Findings of Students Response for  
Questionnaire no.4: Students' Programme Evaluation  
Total Respondent: 378 M.Com Students**

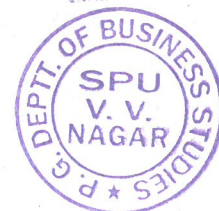
Year	Frequency	Percent	Valid Percent	Cumulative Percent
2016-17	126	28.6	28.6	28.6
2017-18	158	35.9	35.9	64.5
2018-19	156	35.5	35.5	100.0
Total	440	100.0	100.0	

<b>Before undertaking the programme did you get a prospectus ?</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	378	100.0	100.0	100.0

<b>Did it contain courses and admission rules</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	378	100.0	100.0	100.0

<b>Did it contain completion requirements , fee and refund structure</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	378	100.0	100.0	100.0

<b>Did it contain support services, training and financial aid available</b>				
	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	378	100.0	100.0	100.0



### Did it contain counseling and health services

	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	378	100.0	100.0	100.0

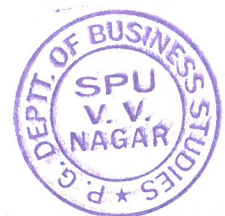
What determined your choice of the subject?				
	Frequency	Percent	Valid Percent	Cumulative Percent
Interest and past scores in the subject	345	91.3	91.3	91.3
Influence of parents/friends/teachers and reputation of the department/teachers	18	4.8	4.8	96.0
Suitable for getting a job after completion of higher education	15	4.0	4.0	100.0
Total	378	100.0	100.0	

### Findings of Students Response for Questionnaire no.4: Students' Programme Evaluation Total Respondent: 378 M.Com Students

1. All the students said that they received the prospectus in soft copy.
2. All the respondents replied that they get support service, training and financial availability.
3. So far as Factors determined choice of the subject are concerned 91.3% students said interest and past scores, 4.8 percent opinioned that suitable for getting job after course, 4% said ease of getting admission and easy to pass, was found nil .
4. Certificate Course in GST, beneficial for job and enhancing skills in the area of GST was started by the department and good response was received. Free coaching of UGC NET/GSET was given for Paper I (General) and Paper II (Commerce) in the department to all interested students by expert faculty members.



5. All students have opinioned that they have been informed about the fees structure. Fees of many economically poor students have been paid from the fund created by alumni association.
6. 73% students said that choice of course offered was very good and 37.2% said that it was just satisfactory.
7. 100% students said that after leaving the institution they felt proud about the institution. Many students have benefited by participation in 'Earn while you learn' programme by the university.
8. 75% students replied that teachers prepared thoroughly or satisfactorily and few of them said that teachers prepared satisfactory.
9. 77% of the respondents said that teachers communicate effectively.
10. 41% students said that attitude of the teacher towards extracurricular activities is encouraging and 59% responded that it was cooperative. Teachers are always supportive and encouraging students towards participation in extracurricular activities.
11. 100% students said they got comment on assignment prepared by them.
12. 96.8% students replied that they easily got the proscribed material
13. Most of the students replied positively regarding the availability of training in computer.
14. 87.6% students rated teacher above 8.5 out of 10% points. Remaining 12.4% rated above 7.



## Findings and Discussion of Questionnaire No.6

### Exit Questionnaire for Graduating Students Total Respondent: 440

Response has been taken from the 440. Most of the students would like to do job after completing the M.Com. Most of the student replied that there was nothing left from syllabus. In respond to the question - was the advice received from your advice helpful? Was it timely? All most all students replied positively. Most of the students also said that it was really great experience and learning at department. Companies namely GMM Pfaudler, Unisol, Amul Dairy, ICICI Prudential, IDMC, Elecon Engineering Ltd., Sharekhan- Anand, HDFC Bank, Bajaj Alliance, Future Generally Insurance and Colleges affiliated to Sardar Patel University and other Universities had came to department for placement and many students were successfully placed in various jobs.

Students said they upgraded themselves at the department when they have been asked to give comment on department. Majority of the students also said that their expectations are adequately satisfied. Most of them have made long-lasting friendship with their classmate.

All most all would like to keep in contact with the department after leaving the department. For exam, scholarship, attendance record, and while admission most of the students interacted with administration, they have very good experience of administration office of the department.

Students replied that yes they have been given instruction for how to use library and it was really helpful. Majority of the students also said that social atmosphere of the department was found to be very good. Majority of the students participate extra curriculum activities like debate competition, essay writing competition, teacher day celebration, youth festival, rangoli competition,





paper presentation in seminar and workshop and few of them also participate in sports activities at university and state level.

Many of them joined Alumni Association of the Department and they said it would be very helpful in getting the good job and developing good network.

**Students Response for Questionnaire no. 7**  
**Initial Questionnaire on Admission**  
**Total Respondent: 471 M.Com Students**

Year	Frequency	Percent	Valid Percent	Cumulative Percent
2016-17	130	27.6	27.6	27.6
2017-18	168	35.7	35.7	63.3
2018-19	173	36.7	36.7	100.0
Total	471	100.0	100.0	

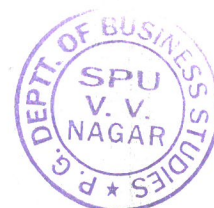
From what background have you come to join the university from an affiliated college				
	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	68	14.4	14.4	14.4
No	403	85.6	85.6	100.0
Total	471	100.0	100.0	

From what background have you come to join the university from another university				
	Frequency	Percent	Valid Percent	Cumulative Percent
Yes	301	63.9	82.9	82.9
No	62	13.2	17.1	100.0
Total	363	77.1	100.0	
Missing /No Response	108	22.9		
	471	100.0		




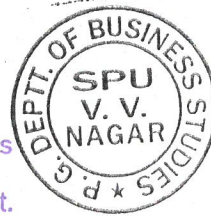
**Students Response for Questionnaire no. 7**  
**Initial Questionnaire on Admission**  
**Total Respondent: 471 M.Com Students**

1. 85% of the respondents come from affiliated colleges of the university.
2. 82.6% of the respondents believe that the admission procedure in the constituent college is same with that of an autonomous college and remaining are of the view that it is different.
3. 84% believes that the procedure is easier than affiliated colleges.
4. 91.5% of the respondents propose merit based admission only in the universities courses and 8.5% are of view that it should be from reservation quota and 15% are of no view.
5. 97% of the respondents experienced just and right admission procedure in university & 3% feel it is biased, remaining considered it influenced based.
6. 89.4% of the respondents are aware of the P.G courses in the affiliated colleges & 10.6% are not.
7. 79.2% of the respondents preferred university to do their P.G courses.
8. Most of the of the respondents are of the view that admission to the university course is easier than affiliated colleges.
9. 29.3% of the respondents are of the view that curriculum in the university is more difficult than in autonomous colleges & 70.7% considered it easier than autonomous colleges and 10% are of no view.
10. 72% considered library facilities in the universities are better than the autonomous colleges, 28% of the respondents considered library facilities same as that of in the autonomous colleges.
11. 67.5% considered the reference work in university P.G Courses is wider than in autonomous colleges & 32.5% considered it same as autonomous college
12. 25.7% believes that the staff (faculty) is more highly qualified in university P.G courses and 74.3% students believe qualification of the staff (faculty) is same as in the P.G affiliated colleges.
13. 77.5% of the respondents think that faculty experience level in university is much higher than in affiliated P.G courses.
14. 53.3% of the respondents considered research work in university deeper than the affiliated colleges, remaining of the respondents considered it same.



15. 59.9% of the respondents are of the view that the project work in university and affiliated P.G. Courses is same and 59.9% think that it is wider in scope and contacts in universities as compared to affiliated P.G.courses.
16. 50% of the respondents considered that the extra-curricular activities in the university and affiliated P.G. Courses are same and remaining considered that it is much wider and with more variety in university.
17. 71.8% of the respondents considered the evaluation in terms of the feedback and follow up helps better in university and remaining are of the view that feedback and personal Guidance is better in affiliated PG courses.

  
Prof. Sandip K Bhatt, Professor & Head  
Department of Business Studies  
Sardar Patel University,  
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Department of Business Studies,  
Sardar Patel University,  
Valiabh Vidyanagar



Thank You

DEPARTMENT OF BUSINESS STUDIES

# Students Feedback

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2019-20 to 2020-21

Questionnaire 1 to 6

9/14/2021



Professor & Head  
Department of Business Studies  
Sardar Patel University,  
Valiabh Vidyanagar - 388120, Gujarat.

This report is based on Students feedback.

**SARDAR PATEL UNIVERSITY**  
**P.G. Department of Business Studies**  
**Student/Teacher Appraisal Report**

Feedbacks of 173 of Current Students and 140 students have been taken who successfully passed out their all four semester of M. Com programme from the Business Studies Department. Students' response gathered for overall environment of departments and effectiveness of teachers on various parameters suggested by UGC. With the help of SPSS analysis is done and findings are as follow.

**Discussion of Findings with Action Taken: Overall Appraisal of  
Department (Questinnair-1)(489 Students)**

Descriptive Statistics		
	N	Mean
Extent of coverage of course	2425	3.73
Applicability/relevance to real life situations	2419	3.69
Learning value	2384	3.74
Clarity and relevance of textual reading material	2372	3.70
Relevance of additional source material (Library)	2347	3.66
Extent of effort required by students	2362	3.67
Overall rating	2383	3.76
Valid N (list wise)	2175	

For 8 different parameters, with the help of four scale (Very Good, Good, Satisfactory, Unsatisfactory) objective type questionnaire data have been collected for Depth of the course content including project work if any, Extent of coverage of course, Applicability/relevance to real life situations, Learning value (in terms of knowledge, concepts, manual skills, analytical abilities), Clarity and

relevance of textual reading material, Relevance of additional source material, Extent of effort required by students and Overall rating.

Except Applicability/relevance of course to real life situations for all other parameter, above than 3.66 which is higher than earlier mean 3.05 of earlier last three years. It shows that students are satisfaction level has increased with all other things including the applicability and relevance of the course which was found average in earlier years. i.e. 3.69 compare to 2.83 earlier years. All semester syllabus of all subjects further modified, enlarged and made it rich so it catches relevance for employability. The overall rating for the various aspects of course and physical infrastructure the mean is 3.76 that shows quite satisfactory learning environment at the department. The same size was 313 students of M. Com from different semesters.

#### **Faculty Evaluation by Students (Questionnaire-2) (227 Students)**

There are ten parameters - Knowledge base of the teacher (as perceived by you), Communication Skills, commitment, Interest generated by the teacher, Ability to integrate course material, Ability to integrate content with other courses Accessibility of the teacher in and out of the class, Ability to design quizzes /Tests /assignments, Provision of sufficient time for feedback and overall rating for which students have been asked to assess the teachers on four point scale - Very Good, Good, Satisfactory, Unsatisfactory. Findings of analysis with the help of SPSS have been shown in tables attached. Feedback has been collected for all nine faculties. For each faculty, responses were collected from 40 students randomly.

It can be seen from the tables showing the appraisal of the faculties, all the faculties rated with mean more than 3.12. Few faculties for few parameters,

means are above than 3.50 that shows the effectiveness of faculties for various aspects of teaching and building learning environment.


Knowledge base of faculties rated very high of all the faculties. However, ability to Ability to integrate content with other courses was rated lower compare to other criteria of evaluation still minimum rating was above good in those criteria.

All the aspects like communication skills, commitment, Interest generated by the teacher, Ability to integrate course material, Accessibility of the teacher in and out of the class, Ability to design quizzes /Tests /assignments, Provision of sufficient time for feedback rated high for all the faculties during the assessment period for 5 years.

Year by year teacher's feedback improved. Faculties were rated very high compared to all other previous year. It shows efforts and commitments by teachers of department of business studies.

Teachers are working as team and always ready to help students in curricular and non-curricular aspects.

Sr	Name of Faculty	Mean
1	Dr. S K Bhatt	3.36
2	Dr. C K Sonara	3.43
3	Dr. R M Joshi	3.53
4	Dr. P R Sheth	3.66
5	Dr. Y M Dalvadi	3.69
6	Ms. D S Rohit	3.26
7	Mr. S P Machhar	3.87
8	Dr. Kamini Shah	3.12
9	Dr. Ankur Amin	3.60

  
Professor & Head  
Department of Business Studies  
Sardar Patel University,  
Vandh Vidyanagar - 388120, Gujarat.



Descriptive Statistics		
	N	Mean
Knowledge base of the teacher (as perceived by you)	216	3.61
Communication Skills	216	3.58
commitment	214	3.62
Interest generated by the teacher	216	3.50
Ability to integrate course material	216	3.57
Ability to integrate content with other courses	216	3.58
Accessibility of the teacher in and out of the class	216	3.52
Ability to design quizzes /Tests /assignments	214	3.62
Provision of sufficient time for feedback	214	3.55
Overall rating	216	3.60
Valid N (listwise)	214	

**Interpretation of Students Responses regarding  
Questionnaire No 3.:  
Students' Programme Overall Evaluation of Programme and Teaching  
Total Respondent: 133 M. Com Final Students**

- (1) 47.8% of the students have the opinion that the syllabus was Adequate, whereas 40% students thinks that syllabus was Challenging
- (2) 39.1% Students believe that their background for benefiting from course was just adequate. Approximately 37.4% students believe that it is more than adequate.
- (3) More than 65.5% students feel that course is manageable and 24.8% student feels that course is easy.
- (4) It is mixed opinion of the students regarding syllabus covered in class. 48.7% students said that 85% to 100% syllabus covered in class.
- (5) Most of the students found excellent library material for the course.
- (6) 55.8% students easily get the prescribed reading material. Remaining students found some difficulty in it.

- (7) 61.7% of students' thinks that the teacher prepares satisfactorily for the class.
- (8) More than 58.3% of the students observed that teachers are effective communicator.
- (9) & (10) 72.2% student thinks that teacher encourages student participating in class through discussion in class. Only 6.1% students said that discussion take place outside of class.
- (11) Almost all students (76.5%) believe that teacher advice is helpful to them. 14.8% students thinks that it's sometime helpful.
- (12) 67% students think teacher is courteous in class and 16.5% students believe teacher is indifferent.
- (13) 39.6% students believe that internal assessment fairly works. 37.8% students strongly believe regularly works.
- (14) 72.2% students think that internal assessment will improve their course grade.
- (15) 29.2% students said that teacher give feedback on their performance with helpful comments & 44.2% said teacher regularly gives feedback.
- (16) 64.6 % students' opinion tally with fully discussion of their assignment with them. 21.2% said partly discussion.
- (17) 91.2% students said that teacher provide a course and lecture outline at the beginning.
- (18) 94.8% of the students believe that course and lecture outline is fully helpful to them.
- (19) 74 % student said it is followed by teacher.
- (20) 63.6% student said that they have given work in small group. 23.3% was saying that it was given up to some extent.

(21) 64.8% students were saying that outside students were invited to address them.

(22) 34.5% students were the opinion that they have not visited industries, laboratories, banks and outside Universities.


**Findings of Students Response for  
Questionnaire no.4: Students' Programme Evaluation  
Total Respondent: 238 M. Com Students**

1. Most of the students said that they received the prospectus. However, they included that it was downloaded by them from website.
2. 84.6% respondents replied that they get support service, training and financial availability.
3. So far as Factors determined choice of the subject are concerned 45.1 percent students said interest and past scores, 24.8 percent opinioned that suitable for getting job after course, 16.8 percent said ease of getting admission and easy to pass, 13.3 percent said influence of the parents/friends/teachers.
4. 90.3 percent students said that choice of course offered was very good and 8.8 percent said that it was just satisfactory.
5. 85.5 percent students said that after leaving the institution they felt proud about the institution, 2.4 percent said that they will forget the department.
6. Most of the students replied that teachers prepared thoroughly or satisfactorily and few of them said that teachers prepared poorly.
7. 79 percent respondents said that teachers communicate effectively.

8. 66.9 percent students said that attitude of the teacher towards extra-curricular activities is cooperative and 25 percent responded that it was encouraging.
9. 92.9 percent students said they got comment on assignment prepared by them
10. 66.4 percent students replied that they easily got the proscribed material
11. Most of the students replied positively regarding the availability of training in computer.
12. 58.1 percent students said that they build some long-lasting friends, 12.9 percent said few and 17.7 percent said they got many long-lasting friends.
13. 78.8 percent students believed that internal system is desirable, 10.6 percent said it is not desirable, remaining students said that it need some change and radical change respectively.
14. 10.6 percent of students believes that if there is no internal exam then important final grade would be poor.
15. 75.2 percent students believed that internal exam system regularize the work, 20.4 percent said that it helps to understand the course and 4.4 percent replied that it helps to discover the problems in advance.
16. Most of the students positively reply for the availability of counseling and health service.
17. Only 73.5% of the student said they have been benefited from the interdisciplinary work.
18. 89.4 percent students replied positively for availability of provision of grievances handling.
19. More than 50 percent students said that internal system is fair in all the courses.
20. 92.5 percent students said that fees and refund structure is fair.

- 21.66.9 percent students said that their time at the institution passed intellectually enriching
- 22.76.6 percent students said Health care facilities are good, 15.3 percent students did not use.
- 23.11.5 percent of the students replied that they got Help from the department to build team spirit, 88.5 percent students said that it helps to promote independent study skill and to make class work more understandable.
- 24.82.5 percent of the students said that Institution's Administrative office is very helpful and 8.8 percent said it is not helpful.
- 25.54.8 percent students said that library facilities are excellent and 33.1 percent it is adequate.
- 26.78.2 percent of the students said that teachers encourage them through question answers and teachers adopted method of discussion for encouraging students.
- 27.52.4 percent of the students rarely and 20 percent students often participate in extracurricular activities
- 28.85 percent of the students said that they have Practical/workshop
29. Response for preferred Ratio of optional course to general course was 25%-14.2 percent, 50% - 10.6 percent, 75% -34.5 percent, 100% 40.7 percent.
30. So far as quality of the teacher is concerned 82.5 percent students said it is scholarly and oratorical and 17.7 percent said that it is casual and aloof.
31. 85 percent students have given very good rating to the teachers, 15 percent have given satisfactory.
32. 68 percent students replied that internal assessment system is regular
- 33.74.2 percent students participate in students' union activity

34. 57.5 percent student got hostel facility and 1.8 percent students suggested that it should improve.
35. 78.8 percent students responded that they have good relation with the teacher on overall basis and 9.7 percent students said they have inadequate relation with the teachers.
36. 55 percent students said the Suitability of background with course is more than adequate, 38.7 said that fully adequate.
37. 84.6 percent students said that they got support service, training, financial aid.
38. 62.8 percent students said they got training how to use library
39. 61.1 replied positively and 6.2 percent replied negatively for the availability of transportation facility.
40. 76.8 percent of the student said yes feedback is given by the faculty of the department
41. 63.7 percent students opinioned that it is not possible to take course from another department
42. 69 percent students are ready to do interdisciplinary work
43. 92.9 percent of the students replied that they got returned their assignment in time.



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## Findings and Discussion of Questionnaire No.6


### Exit Questionnaire for Graduating Students Total Respondent: 242

Response has been taken from the one hundred twenty eight.

Scale 1= Very good to 4= Not Satisfactory

Descriptive Statistics		
	N	Mean
Q1Academic content	242	1.3926
Q2Usefulness of teaching material	236	1.6780
Q3Usefulness of study-group in furthering learning	240	1.6125
Q4Timekiness of practical work	239	1.5021
Q5Educative value of mid programme placement	236	1.6653
Q6Offering and seeking helpful feedback	240	1.6625
Q7Fairness of evaluation	240	1.6875
Q8Interaction with faculty	237	1.6118
Q9Interaction with administration	240	1.6833
Q10Library facility	239	1.7992
Q11Computer facility	240	1.4792
Q12hostel facility	236	1.7712
Q13Recreational facility	239	1.6987
Q14Extra curricular activities	240	1.6208
Q15Sports facility	237	1.6920
Valid N (listwise)	221	

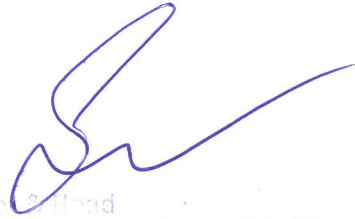
Most of the students have rated the above mentioned facilities as good and very good. Lower the mean, higher the goodness. Academic contents found very good by the respondents whereas library facilities are good. Practical work incorporated in course found very favorable for the students.

  
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## ACTION TAKEN AS PER SUGGESTIONS BOX

Actions Taken by the Business Studies Department on basis of suggestions made by the students.

1. Practical aspects included in curriculum.
2. Online Quiz and assignment has taken by all the faculties member to improve understanding of the concept.
3. Google classroom platform has been used for better connectivity with the students in this pandemic.
4. Expert lectures are conducted to keep students up to date in giving new knowledge in the field.
5. Faculties provided full material of the subject at M. Com Programme.
6. CSDS made very rigorous to sharpen the communication skill of students.
7. Organized Seminars and Expert Lecture Series for Female Students to resolve their physical and mental issues.
8. Provided counseling to students during and after COVID-19 Pandemic for improving their mental health and encourage them to study and appear in newly introduced online examination.



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# Thank You



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