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SEAT No. _____

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SARDAR PATEL UNIVERSITY
MSW (HR) IIIrd SEMESTER EXAMINATION- 2018

Subject: Management Function & Behaviour

Subject Code: PA03ESHR21

Date: 27/10/2018

Time: 10:00 am to 01:00pm

Day: Saturday

Total Marks: 70

Q.1 Multiple Choice questions

10

1. _____ Managers have several responsibilities to go ahead with connecting activities.
(A) First Level (B) Middle Level (C) Top Level (D) All of the above
2. _____ skills are manager's ability to work with efficiency as a group member.
(A) Technical (B) Human (C) Conceptual (D) Evaluation
3. Which one of the following is not the task of a Professional Manager?
(A) Managing infirmity (B) Managing Survival and Growth
(C) Managing for Innovation (D) Meeting the challenge of Change
4. Synectics concept was developed by ____
(A) Alex Osborn (B) William Gordon (C) Peter Durer (D) Harrison
5. In SMART method of MBO 'A' stands for
(A) Active (B) Appropriate (C) Attitude (D) Achievable
6. Who was associated with Hawthorne experiment?
(A) Henry A. Landsberger (B) Magrover (C) Coolly (D) William Gordon
7. _____ organizational structure is a permanent organization designed to achieve specific results by using teams of specialists from different functional areas in the organizations
(A) Project (B) Hybrid (C) Divisional (D) Matrix
8. _____ is an interpersonal form of conflict in organization
(A) Conflict within an Individual (B) Conflict between individuals
(C) Conflict between an Individual and a Group (D) Conflict between organizations
9. _____ process refers to the formal grouping of People and activities to facilitate achievement of the firm's objectives
(A) Planning (B) Organizing (C) Controlling (D) Reading
10. _____ level of management representing grievances of Workers
(A) Top (B) Middle (C) Operational (D) Interrogate

(1)

(P.T.O.)

Q.2 Explain the responsibilities of Professional manager 15
OR

Q.2 Define leadership and discuss the theories of Leadership.

Q.3. Write a detailed note on organizational Structure 15
OR

Q.3 Write a detail note on Management by Objectives.

Q.4 Elaborate decision making techniques and processes 15
OR

Q.4 Define management and explain the process of management.

Q.5 Write short notes (Any Two) 15

1. Task of a Professional Manger

2. Planning process

3. Leadership

4. Management of organizational Conflicts

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