

SEAT NO. \_\_\_\_\_

No. of Printed Pages: 2

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**SARDAR PATEL UNIVERSITY**

**M.S.W. (HR) THIRD SEMESTER EXAMINATION**

**DAY: FRIDAY**

**TIME: 2:00 PM TO 4:00 PM**

**DATE: 1/1/2021**

**SESSION: EVENING**

**TOTAL MARKS: 70**

**SUBJECT CODE: PA03ESHR21**

**SUBJECT TITLE: MANAGEMENT FUNCTION AND BEHAVIOUR**

**Q. 1 Choose the Correct Alternative from the following: [08]**

1. \_\_\_\_\_ is the art of getting things done through and within formally organized group.

a) Planning                      b) Decision Making                      c) Management                      d) None

2. Leadership Contingency Model was developed by \_\_\_\_\_.

a) Fred E. Fiedler                      b) George Terry                      c) Keith Davis                      d) Allport

3. The concept of 'Management by Objectives' (MBO) was first given by \_\_\_\_\_ in his book in the year \_\_\_\_\_.

a) George Terry, 1954                      b) Peter Drucker, 1854

c) Fredrick Taylor, 1960                      d) Peter Drucker, 1954

4. Which of the following is not the characteristic of managerial ethos?

a) Pro-action                      b) Problem-solving Attitude

c) Action Goal Orientation                      d) Conflict

5. \_\_\_\_\_ refers to the concentration of authority and decision-making in one single position in the organization.

a) Decentralization                      b) Power Allocation                      c) Centralization                      d) None

6. During the \_\_\_\_\_ phase of decision-making process, choice of a solution is made.

a) Selection                      b) Development                      c) Identification                      d) Evaluation

[1]

[P.T.O.]

7. The technique of Brainstorming was developed by \_\_\_\_\_.

- a) Peter Drucker              b) Alex Osborn              c) Binet and Simon              d) Franz Mesmer

8. \_\_\_\_\_ theory of leadership highlights the personality traits of a successful leader.

- a) Trait                      b) Situational                      c) Behavioural                      d) None

**Q.2 Answer Any Two of the Following:**

**[40]**

1. Define Leadership. Explain various Theories of Leadership in brief.
2. Write Note on "Organization Structure and Design".
3. Define Decision-making. What are its techniques and Processes?
4. What is Management? Explain its Process and Nature.

**Q.3 Write Short Notes on the Following: [Any Two]**

**[22]**

1. Centralization and Decentralization
2. Management by Objectives
3. Organizational Climate
4. Managerial Ethos

————— X —————