

SEAT No. \_\_\_\_\_

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**Sardar Patel University**  
**Examination – December 2020**  
**MSW(HR)- III<sup>rd</sup> Semester Examination**

Subject Code: PA03CSHR21	Subject Title: Organisational Development
Date : 29-12-2020	Time : 2 PM to 4 PM
Day : Tuesday	Marks : 70

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**Question 1 Multiple Choice Questions –Attempt all 08 Marks**

- 1 Organization development is any process or activity based on the \_\_\_\_ sciences
  - a. Political Science
  - b. Behavioral Science
  - c. Social Science
  - d. None of the above
- 2 Action Research is an important tool of \_\_\_\_
  - a. Organizational Analysis
  - b. Organizational Development
  - c. Organizational Effectiveness
  - d. None of the above
- 3 The first step in the process of management of objectives is to
  - a. review job and agreement
  - b. develop performance standards
  - c. guided setting objective
  - d. ongoing performance discussion
- 4 Which of the following elements is not part of the structure of quality circle in an organization?
  - a. Top management
  - b. Steering committee
  - c. Non-members
  - d. Student
- 5 The target coaching, work planning, mutual goal setting and performance objectives are all the terms used to specify the concept called :
  - a. Transactional analysis
  - b. Behavioral rating approach
  - c. Quality circle
  - d. Management by objective
- 6 \_\_\_\_ is the method of analyzing and understanding interpersonal behavior.
  - a. Transactional Analysis

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(P.T.O.)

- b. Organisational diagnosis
- c. Organisational excellence
- d. None of the above

- 7 A systematic, integrated and planned approach to improve the effectiveness of groups of people in organizations is known as
- a. Organisational development
  - b. Management by Objective
  - c. Transactional Analysis
  - d. None of the above

- 8 Sensitivity training is also called as :
- a. Management Grid
  - b. T-Training
  - c. Behavioral training
  - d. None of the above

**Question 2 Long Question (Write any two)**

**40 marks**

- 1 Discuss the Concept, Goals and Process of Organisational Development
- 2. Enumerate the Kurt Lewin's Model of Change
- 3. Describe the Technique of Organisational Diagnosis
- 4. Write a note on "Transactional Analysis".

**Question 3 Short Question (Write any two)**

**22 Marks**

- 1. Career planning
- 2. Action research
- 3. Force field analysis
- 4. Quality of Work Life

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