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SEAT No. _____

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SARDAR PATEL UNIVERSITY

MSW-IIIRD SEMESTER (NC) EXAMINATION-APRIL 2019

SUBJECT:-Human Resource Development

DATE: 20-03-2019

DAY: Wednesday

SUBJECT CODE:-PAO3EMSW24

TIME: 02.00 PM TO 05.00 PM

TOTAL MARKS:-70

Q.1 MULTIPLR CHOICE QUESTIONS

10

1. HRD Mechanism includes

A Performance Appraisal

B Feedback Counselling

C Career Planning

D All of the above

2. _____ means action taken for improvement

A Competency

B Development

C Intervention

D Matrix

3. HRP stands for

A. Human Resource Process

B. Human Resource Planning

C Human Research Planning

D None of the above

4. Trained & efficient employees are committed towards their jobs which is possible through HRD is known as _____

A. Job satisfaction

B. Employee commitment

C. Change management

D. Performance appraisal

5. Who is regarded as father of Human Resource Development

A. Dr. Manmohan Singh

B. Ishwar Dayal

C .T.V.Rao

D.Dr.Rajguru

6. Who coined the term Quality Circle

A .Kaoru Ishikawa

B W.Edwards Deming

C Bill Cosby

D.Joseph M Juran

7. _____ is a small group of people doing same or similar work.

A Job rotation

B Counselling

C Quality circle

D Rewards

8. Which is not the part of HRD Matrix?

A. HRD Instruments

B.HRD Processes

C. HRD Outcomes

D. Organisational Development

9.The Concept of total quality control termed explained by

A . Joseph M Juran

B. W.Edwards Deming

C. Genichi Taguchi

D. Armand Feigenbaum

10. Dimension of organisational effectiveness can be measured under _____

A. High productivity

B. Career planning

C. Potential appraisal

D. Performance appraisal

(1)

C.P.T.O)

Q.2 Explain the concept of HRD? Discuss the matrix & intervention of HRD in detail? **15**

OR

Q.2 Enlist Various leadership development activities in HRD.

Q.3 Explain the employee development activities in detail? **15**

OR

Q.3 Explain the need of HRD? Discuss the HRD mechanism for workers in detail?

Q.4 .Discuss the role of HRD in developing Industrial Relation **15**

OR

Q.4. Write an essay on Challenges in HRD

Q.5 Short Notes (Any Two) **15**

1. Role of trade unions
2. Relationship between HRM and HRD
3. Employer Branding
4. HRD Audit

