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SEAT No. _____

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Sardar Patel University
MSW (Social Work) (HR) III SEM
External Examination
April 2018
PA03ESHR15 ORGANSIATIONAL DYNAMICS

Date : 05-04-2018, Monday Time : 2.00 pm to 5.00 pm

Marks : 70

Q.1 Multiple Choice Questions

10

1. The first stage of Group Development is
a. Norming b. Storming c. Forming d. None of the above
 2. ----- when a person withdraws or becomes isolated from their environment.
a. Alienation b. Cooperation c. Coordination d. None of the above
 3. Cummings and Worley defined organizational development in the year
a. 1990 b. 1991 c. 1992 d. 1993
 4. Role analysis is the process of defining a role in the context of
a. Work system c. interim of expected of each person
b. elaborating the process d. None of the above
 5. KASH acronym terms for :
a. Knowledge, Attitude Skill and Habit
b. Knowledge, Attitude, Skill and Hertiage
c. Knowledge, Attribute, Skill and Horizon
d. None of the above
 6. EAPs stands for
a. Employee assistance program c. Employer assistance program
b. Employer attributes program d. Employee attributes program
 7. Interest group is the subject of
a. Formal group b. Informal group c. Friendship group d. Blood group
 8. Power is
a. Ability to influence others
b. Dependency upon others
c. Equal to sexual harassment
d. Being rewarded by others
 9. Experimentation and _____ is an area of organizational learning process.
A. Rigidity B. Approachability C. Capacity D. Flexibility
 10. _____ behavior is the behavior of individuals that compose the group.
A. Individual B. Organizational C. Group D. Corporate
- Q.2 Write a note on "Organizational Culture" 15

OR

- Q.2 Enumerate the Process of Organizational Learning

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Q.3 Discuss the Phases of Group Development 15

OR

Q. 3 Write a note on "Cross cultural Dynamics"

OR

Q.4 Discuss the Organizational Ethics 15

OR

Q.4 Define empowerment. Discuss the process of empowerment in detail.

Q.5 Write a Short Notes (Any Two) 15

- 1 Transformational leadership.
- 2 Diversity management.
- 3 Social responsibilities of organizations:
4. Group alienation.

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(2)