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Seat No.: _____

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SARDAR PATEL UNIVERSITY

M.S.W. Examination – 3RD Semester (NC) – March/April 2018

Day: SATURDAY

Time: 2:00 P.M. to 5:00 P.M.

Date: 07/04/2018

Session: evening

Subject Title: MANAGING VOLUNTARY ORGANIZATION

Code: PA03EMSW10

Total marks: 70

Q-1 Multiple choice question (Attempt all) (10)

- 1) Management by objectives was first popularized by
a) Max Weber b) Peter Drucker c) Karl Marks d) A. Maslow
- 2) _____ is a process that identifies current and future human resources needs for an organization to achieve its goals.
a) Human resource development b) Training
c) Human resource Planning d) Team Work
- 3) The _____ is the key organization in the field of social welfare in India.
a) IDBI b) CWC c) DWCRA d) CSWB
- 4) _____ in management means setting standards, measuring actual performance and taking corrective action.
a) Budgeting b) Controlling c) Directing d) Planning
- 5) Central Social Welfare board was set up in.
a) 1953 b) 1965 c) 1950 d) 1951
- 6) In a _____ management style, the manager allows the employees to take part in decision-making: therefore everything is agreed upon by the majority.
a) Autocratic b) Democratic c) Chaotic d) Persuasive
- 7) Out of the following options which one is the principle of organizational structure?
a) Organizational Climate b) Recruitment c) Salary d) Division of labor

(1)

(P.T.O.)

8) Which one of the following is effective tool to propagate information for voluntary organization?

- a) Print media b) Electronic media c) Social media d) All of these

9) _____ is considered as a founding father of modern bureaucracy.

- a) Auguste Comte b) L.C.White c) Max Weber d) Talcott Parsons

10) Communication runs faster in:

- a) Centralized structure b) Decentralized structure
c) Matrix structure d) Line structure

Q-2 Define voluntary organization & explain types and characteristics of voluntary organizations. (15)

OR

Q-2 Write case study with reference to HRD practices in government organizations.

Q-3 Explain process of management with its importance. (15)

OR

Q-3 Write an essay on Management By Objectives.

Q-4 Discuss human resource planning and training as an approach to Organizational management. (15)

OR

Q-4 Elaborate functions of voluntary organization with suitable illustrations.

Q-5 Write Short Notes (ANY TWO) (15)

- 1) Organizational Climate
- 2) Social marketing
- 3) Public Administration
- 4) Roles of voluntary organization