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No. Of Printed Pages: 2

SARDAR PATEL UNIVERSITY

MSW (III – SEMESTER) (NC) EXAMINATION

DATE : 13/04/2016

TIME- 10:30 AM TO 01:30 PM

DAY : WEDNESDAY

TOTAL MARKS- 70

PA03CMSW02- Labour Welfare And Human Resource Management

Q-1 Multiple choice Questions.

(10)

1. Recruitment is the process of
  - A) Promoting people
  - B) Demoting people
  - C) Hiring people
  - D) Replaced People
2. International labour organization was established in year...
  - A) 1819
  - B) 1919
  - C) 1918
  - D) 1890
3. What is mean by RPO?
  - A) Recruitment outsourcing
  - B) Recruitment process outsourcing
  - C) Recruitment process output
  - D) Retirement process outsourcing
4. Which of the following can be said to be the first trade union in India?
  - A) All India federation of trade union
  - B) Madras Labour union
  - C) Kamdar Hitvardhak sabha
  - D) Bombay millhand's association
5. Indian Factories ACT passed in the year of \_\_\_\_\_
  - A) 1881
  - B) 1891
  - C) 1901
  - D) 1911
6. International labour organization was established in year \_\_\_\_\_
  - A) 1819
  - B) 1919
  - C) 1918
  - D) 1890
7. Performance management is believed to have oriented from which country?
  - A) France
  - B) Russia

C) Japan

D) USA

8. \_\_\_\_\_ is the process of using resource and personnel of an organization in an orderly way to achieve the objectives and long term goals of the organization.

A) Planning

B) Organizing

C) Leading

D) Controlling

9. AITUF stands for \_\_\_\_\_

A) All Indian Trade Union Federation

B) All Indian Trade Union Foundation

C) All Indian Trade Union Federation

D) All Indian Trade Union Fundamental

10. Which of the following is usually not an objective of industrial relationship?

A) Connectedness

B) Collative Wisdom

C) Conflict prevention

D) None of the above

**Q-2 Answer the following question.**

**(15)**

Define labour welfare and discuss its approaches and philosophy.

OR

Define HRM and explain various functions of HRM in detail.

**Q-3 Answer the following question.**

**(15)**

Discuss the various methods of performance appraisal in detail.

OR

Define trade union and discuss its history.

**Q-4 Answer the following question.**

**(15)**

Define industrial relation and discuss its approaches and signification.

OR

Discuss the history of industrial development pre and post independent era in India and emergence of industrial working class in India

**Q-5 Short Notes (Any Three)**

**(15)**

1. Source of recruitment
2. Definition and process of selection
3. Steps of induction
4. Role of labour welfare officer
5. Purpose and types of promotion