

**SARDAR PATEL UNIVERSITY**  
**MSW (II Semester) Examination**  
**Wednesday, 19<sup>th</sup> April 2017**  
**10.00 am - 1.00 pm**  
**PA02CMSW07 : Social Case Work**

**Total Marks: 70**

**Section - A**

Q.1 Multiple Choice questions. Attempt all the questions. Choose correct answer from the options given below the questions. (10)

(1) "Social case work is process used by certain human welfare agencies to help individuals cope more effectively with their problems in social functioning." Who have this definition of social case work?

- (a) Mary Richmond (b) Perlman (c) Hamilton (d) None

(2) From the following, which principle is based upon the right of the individual to make their own choices and decisions?

- (a) Principle of confidentiality (b) Principle of acceptance  
(c) Principle of self determination (d) None

(3) \_\_\_\_\_ is the attempt to arrive at an exact definition as possible of the social situation and personality of a given client."

- (a) Social diagnosis (b) Intake (c) Follow up (d) All above

(4) A situation, event or anything which impairs the normal functioning of the individual and makes him handicapped is known as \_\_\_\_\_

- (a) Place (b) Person (c) Problem (d) All above

(5) Which among the following is a purpose of case work interview.

- (a) To obtain & impart information  
(b) To study & assess the client problem  
(c) To secure some information which cannot be gathered from any other source  
(d) All

- (6) In which type of recording everything that has happened is recorded as it has happened with statements, observations and comments?  
 (a) Process recording (b) Narrative recording (c) Abstract (d) None
- (7) The book 'An Introduction to Social Casework' was written by \_\_\_\_\_  
 (a) Mary Richmond (b) Helen Harris Perlman  
 (c) Grace Mathew (d) None above
- (8) Which among the following is a skill of social case worker?  
 (a) Listening (b) Communication (c) Interviewing (d) All above
- (9) Which model of case work is used when someone is dealing with an acute crisis?  
 (a) Problem solving model (b) Social diagnostic model  
 (c) Crisis intervention model (d) None above
- (10) The American charity Organization Society was established in \_\_\_\_\_  
 (a) 1877 (b) 1601 (c) 1843 (d) None above

**Long questions, Answer the following questions in detail.**

- Q.2 Discuss in brief the historical development of social case work in abroad. (15)  
 OR  
 Q.2 List out all the principles of case work. Discuss in depth any three principles. (15)
- Q.3 Which are the components of social case work? Explain any two components of social case work in detail. (15)  
 OR  
 Q.3 What do you mean by recording? Write an essay on types of recording. (15)

**Section - B**

- Q.4 Explain the skills required for a social worker while dealing with clients. (15)  
 OR  
 Q.4 Explain the process of social case work. (15)
- Q.5 Write short notes (Any 2 out of 4) (15)  
 (a) Social Diagnostic model of case work  
 (b) Home visit  
 (c) Communication  
 (d) Assumptions Social Case Work

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**SARDAR PATEL UNIVERSITY**  
**MSW-II<sup>nd</sup> SEMESTER EXAMINATION- 2017**

**Subject: Social Group Work**

**Date: 07/04/2017**

**Day: Friday**

**Subject Code: PA02CMSW08**

**Time: 10:00am to 01:00pm**

**Total Marks: 70**

**SECTION-A**

**Q. 1 Multiple Choice based Questions**

**(10)**

**1. Natural Group v/s \_\_\_\_\_.**

- A) Formal Group                      B) Formed Group                      C) Closed Group                      D) Treatment Group

**2. Types of recording in social group work are based on \_\_\_\_\_ and \_\_\_\_\_.**

- A) Content, Process                      B) Understanding, Dynamics  
C) Confidentiality, Acceptance                      D) Opportunity, Uniqueness

**3. Orientation, Evaluation and Decision Making – Stages of Group Development given by \_\_\_\_\_.**

- A) Tuckman                      B) Klein                      C) Trecker                      D) Bales

**4. "Principle of Readability" is the Principle of \_\_\_\_\_.**

- A) Group Work                      B) Programme Planning                      C) Recording                      D) Social Group Work

**5. In stages of Social Group Work, Exploration stage is also known as \_\_\_\_\_.**

- A) Initial Stage                      B) Separation Stage                      C) Action Stage                      D) Beginning Stage

**6. \_\_\_\_\_ is a viable organization set up to disburse micro credit to rural women for the purpose of encouraging them to enter into entrepreneurial ventures.**

- A) Community Work                      B) Self Help group                      C) Micro Credit                      D) Anganwadi

**7. Group may be defined as a collection of individuals who are \_\_\_\_\_.**

- A) Dependent                      B) Interdependent                      C) Affected                      D) Part of the Group

**8. Group work in institutional setting - in that AA group is stands for \_\_\_\_\_.**

- A) Alcoholic Anonymous Group                      B) Anti-social Anonymous Group  
C) Aggregative Anonymous Group                      D) Attainment Anonymous Group

**9. Which one is not the attribute of Social Group Work?**

- A) Values                      B) Purpose                      C) Knowledge                      D) Evaluation

**10. In India, Group work began with the founding of the first school of social work in \_\_\_\_\_.**

- A) 1935 – The Baroda School of Social Work                      B) 1947 - Gujarat Vidyapeeth  
C) 1936 - Sir Dorabji Tata Graduate School of Social Work                      D) 1948 - Delhi School of Social Work

C12

(P.T.O.)

Q.2 Discuss the Historical Evolution of Social Group Work in India.

(15)

OR

Q.2 Elaborate the Concept & Types of Social Group Work.

Q.3 Write down the Principles of Social Group Work with illustrations.

(15)

OR

Q.3 Explain the concept of Programme & discuss the Principle of Programme Planning.

### SECTION-B

Q.4 Describe the Stages of Group Development.

(15)

OR

Q.4 Write a detailed note on 'Group Dynamics'.

Q.5 Write Short-notes (Any Two)

(15)

1. Characteristics of Social Group Work
2. Principles of Recording
3. Steps in Understanding Group PROCESS
4. Role of Social Worker in Different Stages of Group Development

—X—  
(2)

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**SARDAR PATEL UNIVERSITY**

**M.S.W. EXAMINATION, II SEMESTER**

**PA02CMSW09 COMMUNITY ORGANIZATION**

**DAY: MONDAY**

**TIME: 10 TO 1**

**DATE: 10/04/2017**

**TOTAL MARKS: 70**

**Note: All the questions are compulsory to attend.**

**Q.1 Multiple Choice Questions**

**[10]**

1] The Charity Organization Period was \_\_\_\_\_.

a] 1601-1635

b] 1870- 1917

c] 1815-1850

d] 1980-1990

2] First Community Development Project was launched by the Government of India in the year \_\_\_\_\_.

a] 1951

b] 1957

c] 1960

d] 1952

3] Which one of the following is not the model of Community Organization?

a] Social Action

b] Societal Development

c] Social Planning

d] Locality Development

4] The models of Community Organization was given by \_\_\_\_\_.

a] Friedlander

b] H.K. Potterfield

c] D. R. Sachdeva

d] Jack Rothman

5] From the below which is the role of Community Organizer?

a] Motivator

b] Counselor

c] Communicator

d] All of the above

6] Which one is not the principle of Community Organization?

a] Cultural Demonstration

b] Democratic Functioning

c] People's Participation

d] Specific Objectives

7] Problem Solution is the punch line of \_\_\_\_\_.

a] Locality Development Model

b] Social Planning Model

c] Remedial Model

d] Social Action Model

8] From the below which is not the characteristic of Urban Community?

- a] Mechanical Life
- b] Believe in nature
- c] Show off
- d] Fashion

9] Petition is one of the \_\_\_\_\_ of Community Organization.

- a] Principles
- b] Skill
- c] Strategies and Tactics
- d] Models

10] The American Association for Community Organization was organized in the year \_\_\_\_\_.

- a] 1858
- b] 1958
- c] 1818
- d] 1918

Q.2 Write a detail note on: Historical Development of Community Organization in India as well as abroad. **[15]**

**OR**

Q.2 Elaborate Community Organization process in detail.

Q.3 Define Community Organization. Explain principles of Community Organization with relevant field examples. **[15]**

**OR**

Q.3 Explain various models of Community Organization in detail.

Q.4 Discuss Strategies and Tactics of Community Organization in detail. **[15]**

**OR**

Q.4 Discuss Designing Community Intervention in detail.

**Q.5 Write Short Notes on: (Any Two) [15]**

- 1] Role of Community Organizer
- 2] People's Participation
- 3] Community work with people on the margins – Dalits and Minorities
- 4] Types of Community
- 5] Community Power Structure

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**SARDAR PATEL UNIVERSITY**

**EXTERNAL EXAMINATION, APRIL – 2017**

**MSW (SEMESTER - II)**

**PA02CMSW11: SOCIAL POLICY AND LEGISLATION**

**DATE: 15/04/2017**

**TIME: 10.00 AM – 1.00 PM**

**DAY: Saturday**

**TOTAL MARKS: 70**

**Q.1. MULTIPLE CHOICE QUESTIONS.**

**(15 MARKS)**

- 1) Course of action use for bringing change in social environment is known as \_\_\_\_  
a) Social Policy      b) Social Action      c) Social Activism      d) None of this
- 2) Protection and improvement of forest and wild life is a part of community welfare charter under which article of directive principle of state policy?  
a) Article – 48 A      b) Article 44      c) Article 45      d) Article 48
- 3) International financial institution that provides loans to countries of the world for capital programs is known as \_\_\_\_  
a) World Bank      b) WTO      c) UNO      d) GAAT
- 4) Which among the following is not in the structure of Indian political system?  
a) Parliament      b) Legislature      c) Judiciary      d) Executive
- 5) Which among the following is not the contribution of Public Interest Litigation in India?  
a) Harshad Mehta scam      b) Coal Scam      c) 2G Spectrum      d) Mega 4G Scam
- 6) The provision of assistance to people otherwise unable to afford legal representation and access to the court system is known as Legal aid.  
a) True      b) False      c) Can't say      d) None of this
- 7) Suppression of Immoral Traffic Act (SITA), was amended to which current Act in India?  
a) Immoral Traffic (Prevention) Act.      b) Child Marriage Act  
c) Domestic Violation Act.      d) Human Rights Act.
- 8) Which vulnerable section of Indian society has major contribution of Domestic Violation Act?  
a) Woman      b) Children      c) Labor      d) Old People

9) A group of laws and organizations designed to ensure the rights of people, as well as fair trade, competition, and accurate information in the marketplace is known as \_\_\_\_

- a) Consumer Protection      b) Public Litigation      c) Information Right      d) Family Court

10) In relation to your study NASW stands for

- a) National Association of Social workers      b) National Associates of Social Work  
c) National Assembly of Social Work.      d) National Association of social Work

**Q. 2 ANSWER THE FOLLOWING IN DETAIL. (ANY ONE) (15 MARKS)**

1. Explain in detail the Contribution of Legislature, Judiciary and Executive in Indian Social Policy with appropriate examples.

OR

2. Write the case studies on the Role of Professional Social Workers in Legal Aid and Legal Assistance.

**Q. 3 ANSWER THE FOLLOWING IN DETAIL. (ANY ONE) (15 MARKS)**

1. Define Social Policy. Discuss in detail the objectives and types of Social Policy with suitable illustration.

OR

2. Discuss in detail the Lok Adalats and Right to Information Act (2005) with its importance.

**Q. 4 ANSWER THE FOLLOWING IN DETAIL. (ANY ONE) (15 MARKS)**

1. Elaborate the Legal provisions for Women and Children.

OR

2. Describe in detail the Role of any three actors in Policy Formulation.

**Q. 5 WRITE THE SHORT NOTES. (ANY TWO) (15 MARKS)**

1. Fundamental Rights
2. Legal Aid and Government Initiatives
3. Basics of Indian Penal Code
4. Role of Social Workers in Social Policy Formulation

**ALL THE BEST**



[9-A]

SEAT No. \_\_\_\_\_

No. of Printed Pages (2)

**SARDAR PATEL UNIVERSITY****MSW HR (SECOND SEMESTER) EXAMINATION, 2017****DAY: WEDNESDAY DATE: 19/04/2017 TIME: 10.00 AM to 1.00 PM****PAPER CODE: PA02CSHR01: BUSINESS AND HRM****TOTAL MARKS: 70****Q.1 MULTIPLE CHOICE QUESTIONS (ATTEMPT ALL THE QUESTIONS) 10 MARKS**

1	The conditions of boom or recession in an economy is an example of ____ Environment			
	A) Economic	B) Political	C) Sociological	D) Legal
2	Who was the chairman of drafting committee of Indian Constitution?			
	A) Dr B.R. Ambedkar		B) Dr Rajendra Prasad	
	C) Lal Bhadur Shastri		D) Sir B.N.Raju	
3	A ____ is a sovereign political institution which governs over civil society, which is made up of individuals.			
	A) Civil Society	B) State	C) Virtue	D) None of these
4	The Indian Constitution was adopted by the Constituent Assembly on which date?			
	A) 26 November, 1950		B) 26 November, 1949	
	C) 25 November, 1949		D) None of these	
5	The concept of Directive Principles of State Policy was borrowed from the ____ Constitution.			
	A) USA	B) Canada	C) Irish	D) Mexico
6	Which out of the these are the 3P's of Disinvestment?			
	A) Promise	B) Policy	C) Performance	D) All of these
7	____ Ethics is the application of ethical principles and methods of analysis of Business.			
	A) Business	B) Social	C) Normative	D) All of these
8	The duration of which 5 year plan was between 1969-74 in India.			
	A) Third	B) Fourth	C) Second	D) None of these
9	The reform process in India was initiated with the aim of accelerating the pace of economic growth and eradication of ____.			
	A) Child labor	B) Racism	C) Poverty	D) All of these
10	Who is popularly referred as Father of Indian Economic Reforms.			
	A) P.V Narshima Rao		B) Dr Manmohan Singh	
	C) Atal Bihari Vajpayee		D) Mahanbolis	

### ANSWER IN DETAILS

**Q.2** Enumerate your understanding on the term Business and Business Ethics and write in details types of environment involved in business with relevant examples of each? **15 marks**

OR

**Q.2** Enumerate your understanding on the term Corporate Governance and write a case study on Corporate Governance? **15 marks**

**Q.3** Enumerate your understanding on meaning and scope of privatization and elaborate economic reforms highlighting on fiscal policy and industrial reform in Indian Context.

**15 marks**

OR

**Q.3** What is the principal difference between the directive principles and the fundamental rights and explain your understanding on how many categories of fundamental rights of citizens has been recognized by the Indian Constitution. **15 marks**

**Q.4** What were the basic objectives of the five years plans in India and critically comment on the various important development and problems during the 55 years of planning in India? **15 marks**

OR

**Q.4** What do you understand by the term Disinvestment and highlight the back drop under which Indian government went for disinvestment of PSU and methods which were followed for the disinvestment. **15 marks**

**Q. 5 SHORT NOTES (ANY TWO)**

**15 Marks**

- 1) Evolution and Role OF Public Sector in India.
- 2) Ideal and Real Functions of State
- 3) Nature of Business Ethics and Sources of Business Ethics
- 4) Meaning of Poverty and Solutions for Poverty in Indian context

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No. of Printed Pages : 2

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**SARDAR PATEL UNIVERSITY**  
**MSW (HR)-II<sup>nd</sup> SEMESTER EXAMINATION- 2017**

**Subject: Principles of HRM**

**Date: 07/04/2017**

**Day: Friday**

**Subject Code: PA02CSHR02**

**Time: 10:00am to 01:00pm**

**Total Marks: 70**

**SECTION-A**

1. Which among the following is a development function of HRM?  
A) Training      B) Placement      C) Job Evaluation      D) Selection
2. A statement describing the nature and contents of a job is \_\_\_\_\_.  
A) Job Specification      B) Job Description      C) Job Evaluation      D) All of the Above
3. Which among the following is not the process of Job Analysis?  
A) Organising Job Analysis Programme      B) Understanding Job Design  
C) Collection of Data      D) Understanding HRP
4. "Recruitment is the process of searching for prospective employees and stimulating and encouraging them to apply for jobs in an organization". This definition is given by \_\_\_\_\_.  
A) Edwin Flippo      B) Dale Yoder      C) C. W. Hill      D) S. L. Shane
5. Which among the following is not the type of individual incentive plans?  
A) Halsey      B) Rowan      C) Priestman      D) Emerson Efficiency
6. Which among the following is the method of Job Analysis?  
A) Job Performance      B) Observation      C) Interview      D) All of these
7. Title, duties, working conditions, supervision involved in \_\_\_\_\_.  
A) Job Specification      B) Job Description      C) Job Analysis      D) Job Evaluation
8. Which one is not the external source of recruitment?  
A) Dependents of Deceased Employees      B) Employment Exchanges  
C) Gate Recruitment      D) Casual Callers
9. Which among the following is not the advantage of induction?  
A) Build two way channel of communication between management and workers  
B) Integrate new employee into the organization  
C) Helps in promoting absenteeism among the employees  
D) All of Above
10. Who among the following is not the writer of book 'Human Resource Management'?  
A) Gary Dessler      B) C. B. Mamoria      C) R. S. Dwivedi      D) L. M. Prasad

(1)

CPTO

**Q.2 Discuss the Role of HR Professional required for successful HR.**

**(15)**

**OR**

**Q.2 What is Incentive? Explain the types of incentive schemes in detail.**

**Q.3 Define Job Analysis & Explain the Steps and Methods of collecting information for Job Analysis.**

**(15)**

**OR**

**Q.3 Define the term 'Selection'. Explain the process and types of selection tests require for the good selection of a candidate.**

### **SECTION-B**

**Q.4 Define Performance Appraisal & Discuss the Methods of Performance Appraisal.**

**(15)**

**OR**

**Q.4 Write a Case study on Training practice in Corporate Sector.**

**Q.5 Write Short-notes (Any Two)**

**(15)**

1. Compensation trends
2. TQM
3. Transfer
4. Placement

—X—  
(2)

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SEAT No. \_\_\_\_\_

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Sardar Patel University  
Vallabh Vidyanagar  
External Examinations

PA02CSHR03 – Integration of HRM and Society  
Date : 10 -04-2017 Marks : 70 Time : 10am to 1pm

**Q.1 Multiple Choice Question –(Attempt All)**

**10 Marks**

- 1 The ethical model of CSR is based on the concept that
  - a) The owner should voluntarily manage their wealth on behalf of the people
  - b) Companies are solely responsible to their owners
  - c) Business house have social role to fulfil
  - d) All of the above
- 2 Good business relationship
  - a) Reduce operational disruption
  - b) Help to spur economic growth
  - c) Avoid infringing on human rights of others
  - d) All of the above
- 3 The multiple responsibility of business includes
  - a) Economic responsibility
  - b) Legal Responsibility
  - c) Social Responsibility
  - d) All of the above
- 4 Corporate Sustainability involves
  - a) Philanthropy
  - b) Responsibility
  - c) Social Values
  - d) All of the above
- 5 Indirect methods of social work is
  - a) Social case work
  - b) Social Group work
  - c) Social Action
  - d) None of the above
- 6 Fringe benefits doesn't include
  - a) Health
  - b) Housing
  - c) Education
  - d) None of the above
- 7 ILO refer as :
  - a) Indian Labour organization
  - b) Industrial Labour Organization
  - c) International Labour Organization
  - d) None of the above
- 8 ESM stands for
  - a) Employee service model
  - b) Employer service model
  - c) Employment service model
  - d) Employability service model

9 ILO enacted in the year

- a) 1916
- b) 1917
- c) 1918
- d) 1919

10 PBR refer as

- a) Payment by results
- b) Payee by responsibility
- c) Payroll by results
- d) None of the above

Q.2 Discuss Scope of Industrial Social Work in India

15 Marks

OR

Q.2 Enumerate Labour Welfare as a major area of Social Work Practice in India

Q.3 Narrate the concept of Occupational Social Work In India

15 Marks

OR

Q.3 Describe in brief the National Policy for Empowerment of Women

Q.4 Discuss the Models of CSR

15 Marks

OR

Q.4 What do you understand by Migration and discuss the problems associated with migrant worker

Q.5 Short Notes (Attempt any 2 )

15 Marks

- 1. Similarities HR and Social work
- 2. Social Security Program for HIV-AIDS
- 3. Employee assistance Program
- 4. Characteristics of Workforce

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**SARDAR PATEL UNIVERSITY**

**M.S.W. HR EXAMINATION, II SEMESTER**

**PA02CSHR05 COMMUNICATION SKILL FOR MANAGERS**

**DAY: SATURDAY**

**TIME: 10 TO 1**

**DATE: 15/04/2017**

**TOTAL MARKS: 70**

**Note: All the questions are compulsory to attend.**

**Q.1 Multiple Choice Questions**

**[10]**

1] From the below which is not one of the 'C' of Communication?

- |                 |                   |
|-----------------|-------------------|
| a] Concreteness | b] Correctness    |
| c] Completeness | d] Corelationness |

2] \_\_\_\_\_ cannot be included as the categorized barriers of Communication.

- |                            |                            |
|----------------------------|----------------------------|
| a] Cross-cultural Barriers | b] Individual Barriers     |
| c] Community Barriers      | d] Organizational Barriers |

3] \_\_\_\_\_ is the science of meaning.

- |                 |                  |
|-----------------|------------------|
| a] Organization | b] Technological |
| c] Semantic     | d] Individual    |

4] The non-verbal Communication can be classified into \_\_\_\_\_.

- |                  |                     |
|------------------|---------------------|
| a] Kinesics      | b] Proxemics        |
| c] Time language | d] All of the above |

5] Agenda is an important preparatory point of \_\_\_\_\_.

- |                |                    |
|----------------|--------------------|
| a] Letters     | b] Meetings        |
| c] Conferences | d] Research Report |

6] When Communication takes place between two or more persons who are subordinates is called as \_\_\_\_\_.

- |                           |                          |
|---------------------------|--------------------------|
| a] Downward Communication | b] Upward Communication  |
| c] Diagonal Communication | d] Lateral Communication |

7] Reports include \_\_\_\_\_.

- |               |                     |
|---------------|---------------------|
| a] Main Body  | b] Conclusion       |
| c] References | d] All of the above |

8] Communication is a part of \_\_\_\_\_ skill.

- a] Hard
- b] Soft
- c] Rough
- d] None of the Above

9] The \_\_\_\_\_ is the person who transmits the message.

- a] Sender
- b] Receiver
- c] Listener
- d] Viewer

10] "Communication is an exchange of facts, ideas, opinions or emotions by two or more persons." This definition was given by \_\_\_\_\_.

- a] George Terry
- b] Koontz & O'Donell
- c] Keith Davis
- d] Peter Little

Q.2 Define Communication. Explain its purpose, role and importance in detail. [15]

**OR**

Q.2 Explain communication structure in Organization and elaborate Communication process.

Q.3 What is Presentation skill? Discuss its importance. [15]

**OR**

Q.3 Write a detail note on: 'Interview Techniques'.

Q.4 Discuss Communication Skills for managers in detail. [15]

**OR**

Q.4 Write a detail note on: '7 Cs of Communication'.

**Q.5 Write Short Notes on: (Any Two) [15]**

- 1] Format of a Letter
- 2] Barriers of Communication
- 3] Report Writing
- 4] How to overcome barriers of Communication?
- 5] Agenda of Meetings

— x — x —