

**SARDAR PATEL UNIVERSITY**  
**MSW/MHRM EXAMINATION FORTH SEMESTER[CBCS]**  
**November 2013**

Date: 21/11/2013

Day :Thursday

Time: 2:30 to 4:00pm

Total marks: 35

**Subject:PA04MSW01/PA04SHRM01 Critical thinking & problem solving****NOTE: Answer of all the questions [included multiple choice questions]****Q-1 Answer the following.****10 marks****1] Perception is our**

- |                       |             |
|-----------------------|-------------|
| A] sensory experience | B] learning |
| C] Personality        | D] Thinking |

**2] Cognition literally means**

- |              |             |
|--------------|-------------|
| A] Awareness | B] Learning |
| C] Knowledge | D] To know  |

**3] Perception includes ..... senses**

- |     |      |
|-----|------|
| A]3 | B] 5 |
| C]4 | d] 6 |

**4] Personal skill includes.....**

- |                         |                                |
|-------------------------|--------------------------------|
| A] punctuality          | B] improving critical thinking |
| C] defining the problem | D]None of this                 |

**5] Verbal skill means**

- |                        |                  |
|------------------------|------------------|
| A] Eye contact         | B] Tacties       |
| C] Listening & reading | D] Body language |

**6] A skill is characterised by.....**

- |                      |                   |
|----------------------|-------------------|
| A] Critical thinking | B]mental aptitude |
| C] problem solving   | D] all of above   |

Conti...

7] ..... is movement of any part of the Body.

- A] Defensive                      B] Tactilies
- C] Postures                      D] Kinesics

8] Affective domain include

- A] Attitude                      B] Receive
- C] Value                      D] All above

9] The Team work involves

- A] Development of Goals & Plans                      B] Defining Objective
- C] Observation                      D] Research

10] From the following which is incorrect part of thinking process?

- A] concept formation                      B] Comprehension
- C] Personal skill                      D] Composition

**QUE-2** Define personal skill. Discuss role of member of a team. **10 marks**

**OR**

Write an essay on problem solving.

**QUE-3** write short note on [any two]

**15 marks**

- 1] personality development
- 2] Thinking
- 3] Self management
- 4] Body language & eye contact

**ALL THE BEST**