

SEAT No. _____

No. of Printed Pages : 2

[137]

SARDAR PATEL UNIVERSITY
MSW-IV SEMESTER EXAMINATION- 2017

Subject: Organizational Behavior & Employee Development **Subject Code:** PA04CMSW05

Date: 28/03/2018

Time: 02:00 PM to 05:00 PM

Day: Wednesday

Total Marks: 70

SECTION-I

(10)

Q. 1 Multiple Choice based Questions

1. Forces affecting organizational behavior are _____

- A) People B) Environment C) Technology D) All of the above

2. Hawthorne studies is related to which stage of the organizational behavior evolution _____

- A) Industrial revolution B) Scientific management
C) Organizational behavior D) Human relations movement

3. Organizational behavior is _____

- A) A science B) An art C) A science as well as an art D) none of the above

4. The least used communication channel in an organization is usually

- A) Upward B) Downward C) Diagonal D) Horizontal

5. Which one of the following is correct order of Maslow's Hierarchy of Needs theory?

- A) Physiological>Safety>Esteem>Social>Self Actualization
B) Physiological>Safety>Esteem>Self Actualization>Social
C) Physiological>Safety>Social>Esteem>Self Actualization
D) None of the above

6. Organizational behavior is not a/an _____

- A) A separate field of study B) Applied science C) Normative science D) Pessimistic approach

7. Which one of the following is not a key element of Management by objective?

- A) Goal specification B) Autocratic decision C) Explicit time period D) Performance feedback

8. The model(s) of Organizational Behaviour is (are):

- (A) Autocratic (B) Custodial (C) Supportive (D) All of the above

9. The Hawthorne Experiments were conducted by _____

- A) Max weber B) Charles handy C) Elton mayo D) Henri Fayol

10) An individual's involvement and with satisfaction and enthusiasm for the organization is known as

- A) Employee motivation B) Employee Engagement C) Employee retention D) None of the above

(1)

C.P.T.O.)

Q.2 Elaborate model of Organizational Behavior.

(15)

OR

Q.2 Explain the contemporary challenges to manage work culture diversity in organization

Q.3 Write a note on:

(15)

- 1) Decision making
- 2) Organizational culture

OR

Q.3 Discuss the historical background of organizational behavior.

Q.4 Write in detail:

(15)

- 1) Personality
- 2) Motivation.

OR

Q.4 Discuss organizational theory and design.

Q.5 Write Short-notes (Any Two)

(15)

1. Learning processes
2. Organizational ethics
3. Reward system
4. Communication technology

— X —
②