

SEAT No. \_\_\_\_\_

No. of Printed Pages : 2

[138/139]

SARDAR PATEL UNIVERSITY

M.S.W. HR EXAMINATION, IV SEMESTER

PA04CHRM05/PA04CSHR01 ORGANIZATIONAL BEHAVIOUR

DAY: WEDNESDAY

TIME: 2 TO 5 PM

DATE: 28/03/2018

TOTAL MARKS: 70

**Q.1 Multiple Choice Questions**

[10]

1] \_\_\_\_\_ analyses the cause and effect relationship between behaviour and performance.

- a) Organizational Culture
- b) Organizational Behaviour
- c) organizational Climate
- d) Organizational Model

2] \_\_\_\_\_ is unique. So two individuals differ in various terms of their organism.

- a) Attitude
- b) Personality
- c) Values
- d) Perception

3] From the below which one is cognitive and intellectual function of the human brain?

- a) Perception
- b) Motivation
- c) Values
- d) Personality

4] From the below which is the characteristic of diversity?

- a) Age
- b) Ethnicity
- c) Gender
- d) All of the above

5] \_\_\_\_\_ is structuring of job task, responsibilities and quality of work life.

- a) Job Evaluation
- b) Job Relation
- c) Job Techniques
- d) Job design

6] From the below which one is involved in the set of research in Hawthorne Studies?

- a) Illumination Studies
- b) The Bank Wiring Room Study
- c) The Relay Assembly Room Study
- d) All of the Above

7] \_\_\_\_\_ help in understanding and evaluating complex human behavior.

- a) Organizational Effectiveness
- b) Organizational Performance
- c) Organizational Model
- d) All of the above

(1)

(C.P.T.O.)

8) SOBC model means \_\_\_\_\_.

- a) Stimulus Organism Behaviour Consequences
- b) Silent Organism Behaviour Consequences
- c) Social Organism Behaviour Consequences.
- d) Significance Organism Behaviour Consequences.

9) Organizations are distinguished based on the \_\_\_\_\_.

- a) Organizational Culture
- b) Organizational Change
- c) Organizational Effectiveness
- d) Organizational Behaviour

10) \_\_\_\_\_ stimulates a human being to release this energy and directs his behaviour to realise goals.

- a) Stress
- b) Motivation
- c) Values
- d) Perception

Q.2 Write a detail note on: 'Hawthorne Studies'.

[15]

OR

Q.2 What is Motivation? Explain its need, content and process in detail.

Q.3 Explain Ethics and Ethical behaviour in the organization.

[15]

OR

Q.3 Explain various Organizational Behaviour Models in detail.

Q.4 Write an essay on: 'Decision Making'.

[15]

OR

Q.4 Explain various Contemporary challenges of Organizational Behaviour.

Q.5 Write Short Notes on: (Any Two)

[15]

- 1) Personality
- 2) Organizational Culture
- 3) Learning Process
- 4) Managing Diversity
- 5) Attitude