

SEAT No. \_\_\_\_\_

No. of Printed Pages : 02

[60]

SARDAR PATEL UNIVERSITY

M.S.W. SEM – IV

PA04CMSW05 ORGANIZATIONAL BEHAVIOUR & EMPLOYEE DEVELOPMENT

DATE: 1/11/17

TIME: 2 TO 5

DAY: WEDNESDAY

MARKS: 70

Q.1 MULTIPLE CHOICE QUESTIONS:

[10]

1] Perception includes \_\_\_\_\_.

- |                     |            |
|---------------------|------------|
| a] Personality      | b] Culture |
| c] Group Pressure   | d] Role    |
| e] All of the Above |            |

2] \_\_\_\_\_ is the Organizational Behaviour model.

- |               |                     |
|---------------|---------------------|
| a] Autocratic | b] Collegial        |
| c] Custodial  | d] All of the above |

3] Organizational reward includes \_\_\_\_\_.

- |                   |                       |
|-------------------|-----------------------|
| a] Monetary items | b] Non-monetary items |
| c] Appreciation   | d] All of the above   |

4] "A mental state of readiness organized through experience, exerting a scientific influence upon a person's response to people, objects & situation with which it is related" This definition of Attitude was given by \_\_\_\_\_.

- |                   |                   |
|-------------------|-------------------|
| a] Gordon Allport | b] Stigmund Freud |
| c] B. F. Skinner  | d] Erik Erikson   |

5] Hawthorne studies was started in the year \_\_\_\_\_.

- |         |         |
|---------|---------|
| a] 1924 | b] 1934 |
| c] 1944 | d] 1994 |

6] The word Personality was derived from \_\_\_\_\_ language.

- |             |            |
|-------------|------------|
| a] Greek    | b] Latin   |
| c] Sanskrit | d] Spanish |

7] Motivation is a \_\_\_\_\_ process.

a] Physiological

b] Social

c] Psychological

d] None of the Above

8] Classical Conditioning Theory of learning was given by \_\_\_\_\_.

a] Ivan Pavlov

b] B. F. Skinner

c] Erik Erikson

d] Karl Jung

9] Communication is a \_\_\_\_\_ way process.

a] One

b] Two

c] Round

d] None of the Above

10] The personality of a person is not determined by \_\_\_\_\_.

a] Heredity

b] Person

c] Situation

d] Environment

Q.2 Elaborate Organizational Behaviour models in detail.

[15]

OR

Q.2 Explain ethics & ethical behaviour in organizations with Global & cultural diversity.

Q.3 Narrate Hawthorne's Studies of Organizational Behaviour.

[15]

OR

Q.3 Write an essay on: Organizational theory & design.

Q.4 Explain Motivation Performance through Job Design & Goal Setting.

[15]

OR

Q.4 Explain Perceptual Process & Impression Management in detail.

Q.5 Write short notes on: (Any Two)

[15]

1] Personality

2] Attitude

3] Managing Diversity

4] Learning

5] Decision Making

— X —

SEAT No. \_\_\_\_\_

No. of Printed Pages : 02

[54/A-28/A-29] **SARDAR PATEL UNIVERSITY**

**MSW FOURTH SEMESTER EXAMINATION**

**DAY: FRIDAY**

**TIME: 2:00 PM TO 5:00 PM**

**DATE: 3/11/2017**

**SESSION: EVENING**

**TOTAL MARKS: 70**

**SUBJECT CODE: PA04CMSW06**

**SUBJECT TITLE: SOCIAL DEFENSE & CORRECTIONAL SERVICES**

**Q. 1 Choose the Correct Alternative:**

**[10]**

1. Which one of the following is an institutional service for children in conflict with law?

- a) Children's Home      b) Observation Home      c) Shelter Home      d) None

2. Immoral Traffic Prevention Act obligates the state to establish \_\_\_\_\_ under section 21.

- a) Observation Home      b) Shelter Home      c) Short stay Home      d) Protective Home

3. The Italian positive school of criminology was founded by \_\_\_\_\_.

- a) Cesare Lombroso      b) Enrico Ferri      c) Raffaele Garofalo      d) All

4. Which of the following punishments cannot be awarded under Indian Penal Code?

- a) Forfeiture of Property      b) Death      c) Rigorous imprisonment      d) Transportation for life

5. In India, the Probation of Offenders Act was enacted in the year \_\_\_\_\_.

- a) 1958      b) 1960      c) 2000      d) 1956

6. \_\_\_\_\_ is known as the "Father of Probation".

- a) John Augustus      b) Auguste Comte      c) Enrico Ferri      d) None

7. \_\_\_\_\_ is the science which studies criminal-victim relationship.

- a) Criminology      b) Sociology      c) Social Defense      d) Victimology

8. The positivist school of criminology focuses on the \_\_\_\_\_ rather than the \_\_\_\_\_.

- a) Offender, offence      b) Offence, offender      c) Offender, law      d) Offender, victim

9. The book "Criminology" is authored by \_\_\_\_\_.

- a) R.K. Sharma      b) Ram Ahuja      c) Sanjay Bhattacharya      d) A.N. Sharma

10. The National Institute of Social Defense was set up originally as Central Bureau of Correctional Services in the year \_\_\_\_\_.

a) 1960

b) 1985

c) 1961

d) 1971

Q. 2 Explain Probation and Parole in detail.

[15]

OR

Q. 2 Discuss Indian Penal Code.

Q. 3 Briefly discuss Institutional Services for children.

[15]

OR

Q. 3 What is Social Defense? Describe various Social Defense Services and Programmes in India.

Q.4 Explain Immoral Traffic Prevention Act, 1986.

[15]

OR

Q. 4 What is Victimology? Explain types of victims and theories of Victimology.

Q.5 Write Short Notes: [ANY TWO]

[15]

- A. Contribution of Cesare Lombroso to Criminology
- B. Classical and Neo classical School
- C. Role of social worker in Institutional and non institutional correctional services
- D. Aftercare, Rehabilitation and Reintegration of Offenders

-----ALL THE BEST-----

(139 &amp; A-64)

SEAT No. \_\_\_\_\_

No. of Printed Pages : 2

**Sardar Patel University**  
**MSW IVth Semester Examination**

**PA04CMSW07: Clinical Psychiatry & Community Mental Health**

**Day, Date & Time: Tuesday, 07/11/2017, 2.00 pm- 5.00 pm      Total marks 70**

Q.1	Section A Attempt all the questions. Choose correct answer from the options given below the questions.	10 marks
1	Minor mental disorders are known as _____ a. Psychotic disorders b. Neurotic disorders c. Personality disorders d. Sleeping disorders	
2	In 1949 _____ was appointed as the first psychiatric social worker in adult psychiatry in Yerwada Mental Hospital, Pune. a. Mary C. Jarret b. Malati Ranade c. Gauri Rani Banerjee d. Dr. Putnam	
3	Listening music in the absence of any sound is an example for ----- a. Tactile hallucination b. Olfactory hallucination c. Auditory hallucination d. None above	
4	Which among the following is an example for a psychiatric agency for children? a. Juvenile centres b. Mental Health clinics attached to prison c. Family counseling centres d. None	
5	Who took charge of the newly developed specialization in Medical and Psychiatric social work in TISS in 1948? a. Miss Gouri Rani Banerjee b. Miss Malati Ranade c. Dr. Richard C. Cabot d. None	
6	How many axes are there in DSM-IV classification? a. five b. four c. three d. one	
7	In 1946 _____ report recommended the appointment of medical and psychiatric social workers. a. Srivasthava committee b. Bhore committee c. Mudaliar committee d. Ramaswamy committee	

(P.T.O.)

8	A firmly-held idea that a person has despite clear and obvious evidence that it isn't true is known as ----- a. Hallucination b. illusion c. delusion d. All	
9	How many chapters are there in Mental Health Act, 1987? a. Eight b. Six c. Ten d. None	
10	Who published DSM Classification of psychiatric disorders? a. WHO b. APA c. UNICEF d. None	
Q.2	Define the following. [Attempt any five]	10 marks
1	Hallucination	
2	Mental Health	
3	Mentally Ill	
4	Psychosis	
5	Bipolar disorder	
6	Depression	
7	DSM-IV-TR	
Q.3	Write Short Notes. [Attempt any five]	20 marks
1	Child psychiatry	
2	Mood disorder	
3	Psychotherapy	
4	Mental illness	
5	Community psychiatry	
6	Psychiatric social work	
7	ECT	
Section-B		
Answer the following in detail.		
Q.4	Write a note on historical development of psychiatric social work in India and discuss the role of a psychiatric social worker in a psychiatric set up.	15 marks
Or		
Q.4	Write an essay on Schizophrenia.	15 marks
Q.5	List out the personality disorders and explain any five personality disorders.	15 marks
Or		
Q.5	Write in detail the case history taking format and mental status examination format.	15 marks

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**SARDAR PATEL UNIVERSITY**

**MSW FOURTH SEMESTER EXAMINATION**

**DAY: THURSDAY**

**TIME: 2:00 PM TO 5:00 PM**

**DATE: 09/11/2017**

**SESSION: EVENING**

**TOTAL MARKS: 70**

**SUBJECT CODE: PA04EMSW09**

**SUBJECT TITLE: ORGANIZATIONAL DEVELOPMENT & DYNAMICS**

**Q. 1 Choose the Correct Alternative:**

**[10]**

1. The concept of managerial grid organization was developed by \_\_\_\_\_.  
a) Blake & Mouton      b) Henry Fayol      c) F. Taylor      d) H.B Trecker
2. Sensitivity Training is also known as \_\_\_\_\_.  
a) L Group      b) A Group      c) T Group      d) S Group
3. The third phase of group development is \_\_\_\_\_.  
a) Storming      b) Norming      c) Adjourning      d) Performing
4. \_\_\_\_\_ power is a person's ability to influence because of position.  
a) Legitimate      b) Position      c) Reward      d) Expert
5. The term MBO was propounded by \_\_\_\_\_.  
a) K. Aswathappa      b) F. Taylor      c) Peter Drucker      d) Fred Luthans
6. \_\_\_\_\_ is planned, systematic process of organizational change based on behavioural science, research and theory.  
a) Organizational Dynamics      b) Organizational Development  
c) Organizational Climate      d) Organizational Culture
7. \_\_\_\_\_ is the common values, assumptions, beliefs, norms shared by the employees of the organizations.  
a) Organizational Culture      b) Organizational Climate  
c) Group Dynamics      d) Group Cohesion
8. In EAP, A stands for \_\_\_\_\_.  
a) Ability      b) Advance      c) Assistance      d) Attitude

9. \_\_\_\_\_ is a state of mind resulting from prolonged exposure to intense emotional stress.

- a) Depression                      b) Anxiety                      c) Frustration                      d) Burnout

10. \_\_\_\_\_ refers to the systematic effort to delegate to the lowest levels all authority except that which can only be exercised at central point.

- a) Centralization                      b) Decentralization                      c) Delegation                      d) None

Q-2 Discuss the bases of Power in detail. [15]

OR

Q-2 Explain the process of Empowerment with relevant examples.

Q-3 Define Group. Enlist and explain the Phases of Group Development. [15]

OR

Q-3 Describe Process of Change with examples.

Q-4 Explain Social Responsibilities of Organizations. [15]

OR

Q-4 Discuss Organizational Stress and its coping strategies.

Q-5 Write Notes on: [Any Two] [15]

1. Transformational Leadership
2. Organizational Culture
3. Group Cohesion
4. Role and Competencies of change agents

-----ALL THE BEST-----

— x —  
(2)



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SEAT No. \_\_\_\_\_

No. of printed pages : 02

**SARDAR PATEL UNIVERSITY**

**M.S.W. - IV SEMESTER EXAMINATION-Nov.2017**

Date: - 11/11/2017

Time:-2:00 to 5:00 p.m.

Day: - Saturday

Total Marks:- 70

**PA04EMSW15: RURAL & URBAN COMMUNITY DEVELOPMENT**

**Q-1 Attempt all the questions.**

**(10)**

(1) Which is/are the barrier/s to Urban Community Development?

- 1) Lack of Affordability      2) Lack of Awareness  
3) Lack of Policies & Plans      4) All of these

(2) Which is/are responsible factor/s for poor education in India?

- 1) Physical Environment  
2) Defects in curriculum  
3) The Teachers  
4) All of the above

(3) Which one not the factor of Rural Poverty?

- 1) Geographical Factor  
2) Economic factor  
3) Biological factor  
4) Zen factor

(4) DWCRA scheme was started in \_\_\_\_\_

- 1) 1982 2) 1986 3) 1990 4) 2000

(5) SGRY is the abbreviation of \_\_\_\_\_

- 1) Samast Gramin Raj Yojana  
2) Sampoorna Gramin Rojgar Yojana  
3) Sakriy Gram Rashtriya Yojana  
4) None of these

(6) The Swarna Jayanti Sahari Rojgar Yojana was launched in the year \_\_\_\_\_

- 1) 1997      2) 1995      3) 1998      4) 2000

(7) TSC is the abbreviation of \_\_\_\_\_

- 1) Total Sanitation Campaign  
2) Take and Care System  
3) Total Sasta Campaign  
4) None of these

(8) AMRUT scheme was launched by \_\_\_\_\_ in June 2015.

- 1) Anna Hazare  
2) Anandiben Patel  
3) Vijay Rupani  
4) Narendra Modi

(9) NHC stands for \_\_\_\_\_.

- 1) Neighbourhood Committee  
2) National Highway Committee  
3) Natural Heater Committee  
4) None of these

P.T.O

- (10) NRY is the abbreviation of \_\_\_\_\_  
1) Nehru RojgarYojana  
2) Nehru Region Yojana  
3) National RojagarYojana  
4) None of these

Q-2.Explain Education as a Social Problem and discuss barriers of it. (15)

OR

Q.2. Discuss various Health practices and problems in Rural area.

Q.3. Elaborate Causes of Poverty in detail. (15)

OR

Q.3. Explain Sanitation as a problem of Rural Community.

Q.4. Discuss "100 Smart City Programme" & "Make in India Programme" for Urban Community Development. (15)

OR

Q.4. Give detail note on "Bhoodan Movement".

Q.5. Write short notes (Any Two) (15)

- 1) Panchayati Raj System in India
- 2) Rural Development
- 3) Baroda Project
- 4) Characteristics of Urban Community.

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ALL THE BEST

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— x —  
(2)