

(55)

SEAT No. \_\_\_\_\_

No. of printed pages : 02

**SARDAR PATEL UNIVERSITY**

**MSW (HR) - I SEMESTER (NC) EXAMINATION**

Date: - 5/4/2018

Time:-10:00 A.M to 1:00 P.M.

Day: - Thursday

Total Marks:- 70

**PA01CSHR24 : MANAGING GROUP BEHAVIOUR**

**Q-1. Attempt all the questions.**

**(10)**

- (1) Which is/are the Characteristic/s of Social Group?
  - 1) Common Goal
  - 2) Sense of Unity
  - 3) Group Norms
  - 4) All of these
- (2) Which is/are the Type/s of Role Conflict/s?
  - a) Intra-sender Role Conflict
  - b) Inter-sender Role Conflict
  - c) Self-Role Conflict
  - d) All of the above
- (3) Human's Theory is based on \_\_\_\_\_.
  - a) Perception
  - b) Interaction
  - c) Sentiments
  - d) None of these
- (4) \_\_\_\_\_ is a Type of Intrapersonal Conflict.
  - a) Frustration
  - b) Personal Differences
  - c) Role Conflict
  - d) None of these
- (5) Group is basically a collectivity of \_\_\_\_\_ or more person.
  - a) Ten
  - b) Five
  - c) Three
  - d) None of these
- (6) Adjourning is \_\_\_\_\_ Phase of Group Development.
  - a) Beginning
  - b) Second
  - c) Last
  - d) None of these
- (7) \_\_\_\_\_ is/are the Factor/s of Conflict in Individual?
  - a) Unacceptability
  - b) Uncertainty
  - c) Incomparability
  - d) All of these
- (8) Which is/are type/s of Role Conflict?
  - a) Intra-sender Role Conflict
  - b) Inter-sender Role Conflict
  - c) Self-Role Conflict
  - d) All of these
- (9) Which is/are the Aspect/s of Effective Decision?
  - a) Action Orientation
  - b) Goal Direction
  - c) Efficiency in Implementation
  - d) All of these

(1)

(P.T.O.)

**(10) Which is/are characteristic/s of Formal and Informal Organization?**

- a) Origin**
- b) Nature of Groups**
- c) Number of Groups**
- d) All of these**

**Q-2. What is meant by Group? Discuss the Theories of Group Formation. (15)**

**OR**

**Q-2. Discuss Decision Making Process in detail.**

**Q-3. Define Team Work. Explain Types of Team in detail. (15)**

**OR**

**Q-3. Discuss Concept of Conflict Management and explain Interpersonal Conflict in detail.**

**Q-4. Define Leadership. Explain Two Theories of Leadership. (15)**

**OR**

**Q-4. Discuss the Approaches of Problem solving in detail.**

**Q-5. Write Short Notes: (Any Two) (15)**

- 1. Classification of Group**
- 2. Cooperation & Competition**
- 3. Conflict Resolution**
- 4. Group Dynamics**

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