

[76]

SEAT No. \_\_\_\_\_

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SARDAR PATEL UNIVERSITY

M.S.W. H.R. EXAMINATION, I SEMESTER

PA01CSHR23 MANAGING INDIVIDUAL BEHAVIOUR

DAY: TUESDAY

TIME: 10 to 1 PM

DATE: 03/04/18

TOTAL MARKS: 70

Note: All the questions are compulsory to attend.

**Q.1 Multiple Choice Questions**

[10]

1] One of the following is not a type of Case Work record.

- |                       |                      |
|-----------------------|----------------------|
| a] Right Based Record | b] Narrative Record  |
| c] Process Record     | d] None of the above |

2] From below which is not the component of Case Work?

- |            |               |
|------------|---------------|
| a] Place   | b] Person     |
| c] Problem | d] Preventive |

3] From below which psychological factor affecting to the foundation of Human Behaviour?

- |                   |                 |
|-------------------|-----------------|
| a] Marital Status | b] Perception   |
| c] Age            | d] Social Norms |

4] \_\_\_\_\_ is not a characteristic of relationship.

- |                |              |
|----------------|--------------|
| a] Expectation | b] Authority |
| c] Ability     | d] Genuiness |

5] The term relationship was used for the first time in the year \_\_\_\_\_.

- |         |         |
|---------|---------|
| a] 1915 | b] 1939 |
| c] 1950 | d] 1999 |

6] The Social Investigation is a psycho-social process said by \_\_\_\_\_.

- |                  |               |
|------------------|---------------|
| a] Mary Richmond | b] Holis      |
| c] Hamilton      | d] H. Perlman |

7] The \_\_\_\_\_ is the person who transmits the message.

- |             |           |
|-------------|-----------|
| a] Listner  | b] Sender |
| c] Receiver | d] Viewer |

(1)

(P.T.O.)

8] The word Communication is derived from the \_\_\_\_\_ language.

- a] Latin
- b] French
- c] Japanese
- d] Sanskrit

9] Mary Richmond's 'Social Diagnosis' can be considered as first book of \_\_\_\_\_.

- a] Social Group Work
- b] Social and Preventive Medicine
- c] Social Case Work
- d] Social Action

10] Which of the following is not a part of the process of communication?

- a] Message
- b] Medium
- c] Molding
- d] Communicator

Q.2 Define Case Work. Explain Its process in detail. [15]

OR

Q.2 What is Communication? Explain its nature, types and techniques in detail.

Q.3 Narrate components of Case Work. [15]

OR

Q.3 What is Individual behaviour? Explain factors affecting Individual Behaviour in detail.

Q.4 Explain principles of Case work with relevant field examples. [15]

OR

Q.4 Write down a Case Study on Absentism.

**Q.5 Write Short Notes on: (Any Two)** [15]

- 1] Purpose and Principles of Relationship
- 2] Types of Interview
- 3] Techniques of Recording
- 4] Process of Communication