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No. Of Printed Pages 02

SARDAR PATEL UNIVERSITY
MHRMIIIrd SEMESTER EXAMINATION-2016

Subject: Management Function and Behaviour

Date: 25/10/2016

Day: Tuesday

Subject Code: PA03EHRM11

Time: 10.00am to 01.00pm

Total Marks: 70

Q 1 Multiple Choice questions:

(10)

1. Which is more suited when an organization is dealing with a single product or service?
(a) Functional Structure (b) Matrix Structure
(c) Network Structure (D) All of the above
2. Which one is an element of delegation?
(a) Responsibility (b) Authority (c) Accountability (d) All of the above
- 3 Who popularized the term Group dynamics?
(a) Kurt Lewin (b) Herbert Spencer (c) Homens (d) Mex Weber
4. Who gave Balance Theory of group formation?
(a) Homens (b) New Comb (c) Kelley (d) Thai bort
5. Managerial Grid Theory was developed by -----
(a) Taylor and Roger (b) Blake and Mouton
(c) Bandura and Willi (d) None of them
6. Who is the founder of Hawthorne Experiment?
(a) Magrover (b) Mayo and Roethlisberger (c) Coolly (d) None of the above
7. Path good leadership theory was given by -----in the year -----?
(a) House, 1971 (b) Coolly, 1972 (c) White.1970 (d) Lickert,1974
8. The term MBO was coined by _____?
(a) George Orion (b) Peter Wincos (c) Peter Drucker (d) Peter Karlen
9. The period of Hawthorne studies was in the year -----?
(a) 1921-1929 (b) 1924-1932 (c) 1923-1931 (d) 1925-1933
10. Who developed the concept of Synectics?
(a) William J.J. Gordon (b) Harrison (c) Alex F. Osborn (d) N. Jordon

Q.2 Define the Terms (Any Five)

(10)

1. Delegation
2. Group Dynamics
3. Communication
4. Human Skill
5. Policy
6. Organizational Culture
7. Management

Q.3 Answer in Brief (Any Five)

(20)

1. Define MBO and its Benefit
2. Discuss the role of Decision Making in context of an Organization
3. Explain Managerial Skill.
4. Explain Benefits of Decentralization in an Organization.
5. Elaborate different dimensions of Organizational Culture
6. Discuss the role of Top level Executive in Organization
7. Explain the process of Organizational Change.

Q.4 Answer the following questions (Any Two)

(30)

1. Discuss the task and responsibilities of professional Manager.
2. Explain the Management of Organizational Conflict. Discuss Types, Process and different views about Conflict.
3. Discuss the Theories of Group Formation and Types of groups with suitable example.
4. Define Leadership. Explain Leadership Styles and Leadership Theories with illustration.

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