

[57]

No. Of Printed Pages: 2

SARDAR PATEL UNIVERSITY

MHRM FOURTH SEMESTER EXAMINATION

DAY: MONDAY

DATE: 18/04/2016

TIME: 2:30 PM TO 4:30 PM

SESSION: EVENING

TOTAL MARKS: 35

SUBJECT CODE: PA04SHRM01

SUBJECT TITLE: SOFT SKILL (CRITICAL THINKING AND PROBLEM SOLVING)

Q-1 Choose the correct alternative:

[10]

1. Which of the following is a verbal skill?

- a) Paralanguage b) Eye Contact c) Reading d) Gestures

2. _____ communication suggests two people communicating with each other.

- a) Intrapersonal b) Interpersonal c) Social d) Verbal

3. _____ is the movement of any part of the body.

- a) Tactilics b) Postures c) Proxemics d) Kinesics

4. Affective Domain involves _____.

- a) Knowledge b) Comprehension c) Attitude d) Synthesis

5. _____ is defined as the reasonable reflective thinking focused on deciding what to believe or do.

- a) Critical Thinking b) Problem Solving c) Communication d) Time Management

6. Cognitive Domain consists of _____.

- a) Emotions and Behavioural Skills b) Physical Skills
c) Intellectual Capability d) Manual Skill

7. The ability to see, hear or become aware of something through the senses is called _____.

- a) Communication b) Cognition c) Articulation d) Perception

8. _____ is the ability grasp something mentally and the capacity to understand ideas and facts.

- a) Comprehension b) Perception c) Sensation d) Respond

9. _____ is the study of time.

- a) Artifactual b) Chronemics c) Kinesics d) Adaptors

10. _____ represent ideas or icons through visual images.

- a) Adaptors b) Haptics c) Chronemics d) Emblems

Q 2. Discuss Time Management and its Strategies in detail with examples.

[10]

OR

Q 2. Explain the Approaches and Process of Problem Solving.

Q 3. Write Short Notes:

[Any Two]

[15]

- a) Critical Thinking
- b) Communication Skill
- c) Decision Making
- d) Self Management

X=X=X

2