

[41]

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SARADAR PATEL UNIVERSITY
MHRM- I- Semester Examination, NOVEMBER-2013

Date: 20/11/2013
Day : WEDNESDAY

Time: 10:30 TO 1:30 P.M.
Total Marks: 70

Subject: PA01CHRM03- MANAGING INDIVIDUAL BEHAVIOUR.

Note: All Questions are compulsory to attend.

Que.1 Multiple choice questions.

(10)

- 1) Principle of Individualization is not include _____.
 - a) Each & every individual is unique.
 - b) Individual has its own identity.
 - c) Individual is treated not just as human being with his personal differences.
 - d) Controlled Emotional Behavior
- 2) From below which is not the component of case work?
 - a) Process
 - b) Social Welfare Agency
 - c) Person
 - d) Place
- 3) Social Investigation is also known as
 - a) Social Realities
 - b) Fact Findings Study
 - c) Psycho-Social Study
 - d) Bio Social Study
- 4) Case work Relationship emphasis on
 - a) The attitude & emotions which are the material of interaction.
 - b) The qualities of relationships
 - c) Consciously, purposefully and deliberately help to the client.
 - d) All of above.
- 5) From the below which is not the tool of social investigation?
 - a) Life Chart
 - b) Tape recorded Interview
 - c) Observation
 - d) Interview Guide Schedule
- 6) Recording in social case work helps in
 - a) Providing services in a systematic way.
 - b) To obtain knowledge of the situation.
 - c) Case work study is qualitative in nature and is also free stay type narration.
 - d) None of these
- 7) From below which psychological factor affecting to the Foundation of Human Behavior?
 - a) Age
 - b) Marital status

(P.T.O.)

- c) Perception
- d) Social Norms
- 8) Communication means
 - a) Conveying of information from one person to another.
 - b) Communication is the sum of all things one person does when he wants to create understanding in the mind of another.
 - c) Communication refers to transference and understanding of meaning.
 - d) All of Above
- 9) From follow which is not the type of communication?
 - a) Formal Communication
 - b) Written Communication
 - c) Group Communication
 - d) Upward Communication
- 10) Structural Interview doesn't include means
 - a) Language is not changed.
 - b) Controlled, guided and directed.
 - c) Social & psychological effects of mass communication.
 - d) Asked to get the answer for certain questions only.

Que.2 Define Social Case Work. Explain the principles of Social Case Work with Suitable examples. (15)

OR

Que. 2 Define Case Work Recording. Explain in detail recording in Social Case Work.

Que. 3 Describe Human Behavior. Elaborate factors affecting to Human Behavior. (15)

OR

Que.3 Explain in detail communication process and types of communication.

Que. 4 Elaborate Interview process is essential in Social case Work and explain its type in detail.

OR (15)

Que.4 Social Case Work Process is necessary to study individual behavior – Explain.

Que. 5 Short notes. (Any two) (15)

- a) Case Work Relationship
- b) Barriers in Communication
- c) Intervention
- d) Techniques of Interview

ALL THE BEST