

## SARDAR PATEL UNIVERSITY

EXAMINATION :- MHRM	FIRST SEMESTER
DAY:- MONDAY	DATE:- 11/04/2016
SESSION:- AFTERNOON	TIME:- 2:30 PM TO 5:30PM
COURSE CODE:- PA01CHRM07	TOTAL MARKS :- 70
PAPER TITLE :- PRINCIPLES OF MANAGEMENT	

## SECTION -A

## Q. 1) MULTIPLE CHOICE QUESTIONS (10 MARKS)

1	_____ is chain like structure where Managers in hierarchies are part		
	a) Chain	b) Structure	c) Formation
	d) Scalar chain		
2	learning after job hours is a which method of training		
	a) On the job	b) Role	c) Off the job
	d) None		
3	Which is the lowest level of need according to Maslow _____		
	a) Self actualization	b) Love and Affection	c) Security
	d) Physical		
4	_____ organization structure is violation of unity in command		
	a) Matrix	b) Functional	c) Product
	d) None		
5	_____ is known as dispersion of authority		
	a) Centralization	b) Decentralization	c) Organization structure
	d) None		
6	_____ is conducted to assess the opinion of knowledgeable persons and experts in the field		
	a) Survey	b) Opinion poll	c) Extrapolation
	d) None		
7	Management is not an art		
	a) True	b) False	
8	Planning means getting work done by others		
	a) True	b) False	
9	Scientific management principles were given by _____		
	a) Henry Fayol	b) Fredrick Taylor	c) Vilfredo Pareto
	d) C.K.Prahlad		
10	In _____ planning which occurs step by step		
	a) Formal Planning	b) Reactive Planning	c) Short term Planning
	d) Proactive Planning		

**Q. 2) DEFINE FOLLOWING :- (ANY 5)**

**(10 MARKS)**

- 1) Planning
- 2) Training
- 3) Decision making
- 4) Staffing
- 5) Controlling
- 6) Directing
- 7) Management by objective

**Q. 3) SHORT NOTES :- (ANY 5)**

**(20 MARKS)**

- 1) Importance of management
- 2) Tools for planning
- 3) Sources of recruitment
- 4) Importance of training
- 5) Quality School of Management
- 6) Employee remuneration
- 7) Matrix organization structure

### **SECTION – B**

**Q.4) ANSWER THE FOLLOWING QUESTIONS IN DETAILS :- (ANY 2) (30 MARKS)**

- 1) Define staffing and Explain the Process of Staffing
- 2) Define decision making Explain the Process of Decision making with relevant examples (Case Study)
- 3) Explain the Process of Planning with relevant examples
- 4) Define management and explain Scope and Levels of management in detail with examples