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Sardar Patel University

MHRM Ist Semester April-2016

Subject Code: PA01CHRM10 (Managing Group Behaviour)

Date: 18.04.2016

Day: Monday

Time: 02:30pm-05:30pm

Marks: 70

Q-1 Multiple Choice Questions

10

- 1) Organizational behavior is written by _____
- A) L. M. Prasad B) K Ashwathappa C) PareekUday D) None of these
- 2) Understanding Organizational behavior is written by _____
- A) PareekUday B) L. M. Prasad C) K Ashwathappa D) None of these
- 3) Social Group: A helping process is written by ____
- A) Konorka B) Linda C) Finlay D) Kelin
- 4) Letters, memos, reports and forms are the examples of __ communication.
- A) Oral B) Written C) Electronic D) None
- 5) Forming is the _____ step in group formation.
- A) First B) Second C) Third D) Fourth
- 6) Storming is a _____ Number of stage in group formation
- A) First B) Second C) Third D) Fourth
- 7) _____ are routine and repetitive and are made within the framework of organizational policies and rules
- A) Programmed Decision B) Non Programmed Decision
- C) Tactical Decision D) none of these
- 8) _____ is one when there are different things you can do and you pick one of them.
- A) A decision B) A planning C) A Motivation D) None of these
- 9) _____ in some form or degree is part and parcel of human life, hence, organizations are not free of it.
- A) Stress B) Conflict C) Creation D) None of these
- 10) Conflicts occur between individual members of the same group called as a
- A) Intra Personal conflict B) Inter Personal conflict C) Intra group conflicts D) None of these

Q-2 Define Group? Write a detailed note on formal and informal group 15

Or

Q-2 What is Decision Making? Explain types of decision making 15

Q-3 Write down concept of conflict Management. Explain individual level of conflict 15

Or

Q-3 Write an essay on – Conflict resolution 15

Q-4 Define leadership? Explain any two Leadership Theories 15

Or

Q-4 Write a detailed note on Group Dynamics 15

Q-5 Short Note (any two) 15

1. Problem solving
 2. Group structure
 3. Competition
 4. Group level conflict
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