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(40)

SARADAR PATEL UNIVERSITY
MHRM- I- Semester Examination, APRIL-2015

Date: 18/4/2015
Day : SATURDAY

Time: 10:30 TO 1:30 P.M.
Total Marks: 70

Subject: PA01CHRM03- MANAGING INDIVIDUAL BEHAVIOUR.

Note: All Questions are compulsory to attend.

Que.1 Multiple choice questions.

(10)

- 1) From below which is not the Components of Case Work?
 - a) Process
 - b) Social Welfare Agency
 - c) Person
 - d) Place.
- 2) The Word Communication is derived from the Latin Word.
 - a) Communit
 - b) Communis
 - c) Community
 - d) Commits.
- 3) Social Investigation is also known as
 - a) Social Realities
 - b) Fact Findings Study
 - c) Psycho-Social Study
 - d) Bio Social Study
- 4) One of the following is not a type of Case - Work.
 - a) Narrative Record
 - b) Process Record
 - c) Summary Record
 - d) Right-based Record.
- 5) From the following which one is not a factor that affects Personality?
 - a) Biological factor
 - b) Situational factor
 - c) Political factor
 - d) Cultural factor
- 6) Relationship is the.....of entire casework process.
 - a) Channel
 - b) Medium
 - c) Method
 - d) Technique
- 7) From below Which Psychological factor affecting to the Foundation of human behavior?
 - a) Age
 - b) Marital status
 - c) Perception
 - d) Social Norms.

(P.T.O.)

- 8) Communication involves
- a) Rejection of Message
 - b) Avoidance of verbal & non-verbal clues.
 - c) Transmission & reception of Message.
 - d) Only receive the Message.
- 9) Which is the step of Social Case Work Process?
- a) Intake
 - b) Treatment
 - c) Diagnosis
 - d) Follow Up
 - e) All of them.
- 10) _____ is not a characteristic of Relationship.
- a) Expectation
 - b) Authority
 - c) Ability
 - d) Genuineness.

Que.2 Define Social Case Work. Explain the principles of Social Case Work with Suitable examples. (15)

OR

Que. 2 Explain in detail communication process and types of communication.

Que. 3 Define Interview. Describe the importance of Interview & explain various types of Interview in detail. (15)

OR

Que.3 "Social Case Work Process" is necessary to interpret the individual behavior.

Que. 4 Describe Human Behavior. Elaborate factors affecting to Human Behavior. (15)

OR

Que.4 Elaborate the need and techniques of recording.

Que. 5 Short notes. (Any two) (15)

- a) Termination
- b) Structured Interview.
- c) Techniques of Interview
- d) Intra-personal communication.
- e) Barriers in communication.

ALL THE BEST