

**SARDAR PATEL UNIVERSITY**  
**M.Com. (I Semester) Examination**  
**Monday, 02<sup>nd</sup> December 2013**  
**10.30 am - 1.30 pm**  
**PB01ECOM03**  
**Organisational Behaviour**

**Total Marks: 70**

**Notes:**

- (1) All questions have internal choice.
- (2) Figures to the right indicate full marks.
- (3) Answers to both sections must be written in separate answer-books.

**SECTION - I**

Q.1 Clarify the concept of Organisational Behaviour. Explain the relation of OB with Psychology, Sociology and Anthropology. (17)

**OR**

Q.1 Discuss the challenges in OB with respect to Cross-cultural Dynamics, Work-force Diversity, Work-force Aspirations, Quality Consciousness, Mergers and Acquisitions. (17)

Q.2 Explain your honest views on "Group Motivation" and "Types of Motivation". (18)

**OR**

Q.2 Critically evaluate Motivational Theories, given by McGregor and Herzberg. (18)

**SECTION- II**

Q.3 Clarify the concepts of Power and Politics. Explain bases or types of positional as well as personal power. (17)

**OR**

Q.3 State the tactics to gain power. Discuss the reasons for Organisational Politics. (17)

Q.4 "MILD STRESS IS NECESSARY IN LIFE". Comment. Describe organisational, group, individual and external stressors. (18)

**OR**

Q.4 Explain individual strategies for STRESS MANAGEMENT. (18)

