SEAT No.\_\_\_

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## SARDAR PATEL UNIVERSITY

MA (Public Administration) IV-Semester

**External Examination** 

Day: Monday Date: 26/03/2018 Time: 02:00 P.M To 05:00 P.M Subject Code: PA04CPAD01

Subject: Human Resources Management

Total Weightage: [70]

## Note: Each Question Carry 14 Marks.

Q-1	Define Human Resource Management. Discuss Nature, Scope and Function of HRM.	[14]
Q-1	[OR] Explain the skills, roles & responsibility of an HR Manager.	[14]
Q-2	Justify- "Recruitment is positive and Selection is negative process."  [OR]	[14]
Q-2	Explain Performance Appraisal & discuss its relevance to employee's compensation.	[14]
Q-3	Define Training and Development. Explain any 4 methods of training in detail.	[14]
Q-3	[OR] Discuss Promotion and Transfer Policy in India.	[14]
Q-4	Explain the concept of Industrial Relation and discuss its importance in organization context.	[14]
Q-4	[OR] Define Employee Grievances. Explain Detail Procedure of Grievance handling in an organization.	[14]
Q-5	Write Short Notes [Any Two]	[14]
	<ul><li>A. Stress Management</li><li>B. VRS</li><li>C. Human Resource Planning</li><li>D. Job Analysis and Job Design</li></ul>	