

(36)

SEAT No. \_\_\_\_\_

No. of Printed Pages: [1]

Sc

**Sardar Patel University**  
**External Examination**  
**MA (Public Administration)-I Semester**  
**Day: Saturday Date: 03/11/2018**  
**Time: 10:00 A.M To 1:00 P.M**  
**Subject Code: PA01SPAD01**  
**Subject: Communication Skill**

**Total Weightage: [70]**

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|-----|--|------|
| Q-1 | Explain Communication Process in Detail.<br>[OR]   | [14] |
| Q-1 | Explain in detail the various barriers to communication.   | [14] |
| Q-2 | Discuss about the India's position in Currant Trade War,<br>[OR]   | [14] |
| Q-2 | What is conflict management? Explain conflict management model.  | [14] |
| Q-3 | Discuss on Impact of Indian Currency due to Trade War.<br>[OR]   | [14] |
| Q-3 | Discuss on GST and Explain its Impact on Small Business.   | [14] |
| Q-4 | Explain Emotional Intelligence in detail.<br>[OR]  | [14] |
| Q-4 | Describe Autocratic Leadership Style in Detail.  | [14] |
| Q-5 | Write Short-Note [Any Two]<br>A. Stress Management Technique.<br>B. Interpersonal Communication Skill.<br>C. Verbal Communication.<br>D. Non-Verbal Communication. | [14] |

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