

**SARDAR PATEL UNIVERSITY****M A(ELT) III<sup>rd</sup> Semester Examination (CBCS)****Date 03/11/2018, Saturday, Time: 2:00 p.m. To 05.00 p.m.****Subject: PA03SELT03- Communication Skills & Remedial Language Teaching****Total Weightage/Marks: 70****Instructions:**

- a. Answers of all the questions (including multiple choice questions) should be written in the provided answer book only.
- b. Descriptive type of questions carry 15 marks each.

**Q1. Choose the correct option.****(10)**

1. "My father is doctor" is an example of \_\_\_\_\_.  
a. Error of addition                      b. Error of omission                      c. Error of selection
2. Evaluative listening is also called \_\_\_\_\_ listening.  
a. Therapeutic                      b. Empathetic                      c. Dialogic
3. \_\_\_\_\_ is the stage where you help the audience to know the aim of your presentation.  
a. Question session                      b. Introduction                      c. Conclusion
4. Listening is a/an \_\_\_\_\_ process.  
a. Active                      b. Passive                      c. Inactive
5. "I don't know where is the post office" is an example of \_\_\_\_\_.  
a. Error of selection                      b. Error of ordering                      c. Error of addition
6. The term *diagnostic* is derived from \_\_\_\_\_ discipline.  
a. Medicine                      b. Media                      c. Mathematics
7. "His grandfather expired last year" is an example of \_\_\_\_\_.  
a. Lexical error                      b. Grammatical error                      c. Phonological error
8. Letter, e-mail, telephone are examples of \_\_\_\_\_.  
a. Feedback                      b. Channel                      c. Encoding

9. The type of language produced by the second and foreign language learners who are in the process of learning a new language is known as \_\_\_\_\_.

- a. Intralanguage                      b. Extralanguage                      c. Interlanguage

10. Communication skills are part of \_\_\_\_\_ skills.  
a. Soft                      b. Hard                      c. Rough

Q. 2.a Define nonverbal communication. Discuss the features of nonverbal communication with relevant examples.

**OR**

Q. 2.b Why is it necessary to develop listening skills in order to learn any language? Discuss what active listening is and list out the barriers to listening.

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Q. 3. Write short notes. (**Any Two**).

- a. Principles of communication
- b. Questioning Skills
- c. Procedure and administration of Diagnostic Testing
- d. Constructive Feedback

Q.4.a. What is the importance of presentation skills? Suggest a few ways to sharpen one's presentation skills.

**OR**

Q.4.b. What is remedial teaching? What is the importance of remedial teaching? Prepare two remedial tasks to remedy any selected grammatical errors of ESL learners.

Q.5.a. What is an error? How is it different from a mistake? Discuss in detail various types of errors that are produced by the non-native users of English.

**OR**

Q.5.b. What is communication? Discuss major barriers to communication with relevant examples.