

SARDAR PATEL UNIVERSITY

B.S.W. (SOCIAL ENTERPRISE) EXAMINATION, VI SEMESTER

UA06EBSE03 ORGANIZATIONAL BEHAVIOUR

DAY: TUESDAY

TIME: 2 TO 4 PM

DATE: 03/04/2018

TOTAL MARKS: 60

Q.1 Multiple Choice Questions

[15]

- 1] The individual's personality may change in different situations.
a) True b) False
- 2] _____ is defined as a stable set of characteristics and tendencies.
a) Attitude b) Perception
c) Personality d) None of the Above
- 3] Organizational Behaviour determines the behaviour patterns of the individual.
a) True b) False
- 4] Which of the following is not a type of formal group?
a) Status b) Functional
c) Command d) Clique
- 5] Organizational Behaviour is art as well as science.
a) True b) False
- 6] There are many factors that affect perception.
a) True b) False
- 7] When individuals are judged on the basis of characteristics of group they belong is called _____.
a) Stereotyping b) Halo Effect
c) Both d) None
- 8] Heredity, brain and physical features are _____ factors.
a) Biological b) Family
c) Situational d) Others
- 9] Decision Making is a proper blend of thinking, deciding and _____.
a) Action b) Communication
c) Evaluation d) None

10] _____ is/are the external factor of perception.

- a] Intensity
- b] Size
- c] Repetation
- d] All

11] The groups to which we belong are _____.

- a] In Groups
- b] Out Groups
- c] Both
- d] None

12] Ethics is deriev d from the Greek word _____.

- a] Morals
- b] Ethos
- c] Communus
- d] Persona

13] Which of the OB model is based on leadership?

- a] Custodial
- b] Supportive
- c] Collegial
- d] Autocratic

14] SOBC stands for Stimulus Organism Behaviour Consequences.

- a] True
- b] False

15] In _____ model, managers believes in group work and team work in the organization.

- a] Collegial
- b] Autocratic
- c] Custodial
- d] Supportive

Q.2 Explain Organizational Behaviour Models with examples. [15]

OR

Q.2 Explain the stages of Group Formation with examples.

Q.3 Explain Perception process with examples. [15]

OR

Q.3 Explain The determinants and traits of Personality.

Q.4 Write Short Notes on: (Any Two) [15]

- 1] Types of Group
- 2] Ethical and Unethical Behaviour
- 3] Nature and features of Organiztional Behaviour
- 4] Social Responsibility of Busines