

(18) Seat No.: \_\_\_\_\_

No of Printed Pages (2)

SARDAR PATEL UNIVERSITY

FY BSW SE (SECOND SEMESTER) (CBCS) EXAMINATION 2017

DAY: THURSDAY DATE: 30/03/2017 TIME: 10.00 to 12.00 pm

PAPER CODE: UA02CBSE01 WORKING WITH INDIVIDUALS I

TOTAL MARKS: 60

Q. 1) Multiple choice questions (ATTEMPT ALL THE QUESTIONS) (15 Marks)

1	_____ is the method employed by social workers to help individuals find solution to problems of social adjustment .			
	A) Social Case Work	B) Social Group Work	C) Social Action	D) Social Research
2	_____ is a method of social work which helps individuals to enhance their social functioning through purposeful group experiences, and to cope more effectively with their personal, group or community problems			
	A) Social Case Work	B) Social Group Work	C) Social Action	D) Social Research
3	Community organization covers a series of activities at the community level aimed at bringing about desired improvement in the social well being of individuals,			
	A) Social Case Work	B) Community Organization	C) Social Action	D) Social Research
4	_____ may be defined as that part of the casework process which brings together the facts about a case and is distinctly different from the assessment of the meaning of the facts			
	A) Psycho Social Study	B) Social Group Work	C) Social Action	D) Social Research
5	Which among the following is not the principle of social case work?			
	A) Confidentiality	B) Control emotional involvement	C) Individualization	D) All
6	Which among the following is the chief component of social case work?			
	A) Person	B) Intake	C) Study	D) Diagnosis
7	_____ is the first step in the process of social case work?			
	A) Intake	B) Diagnosis	C) Study	D) Rehabilitation

8	_____ is the oldest approach in the social case work field use to heal the problem of client on more traditional way?			
	A) Vedantic	B) Psychoanalytical	C) Psychosocial	D) All
9	Which among the following is one among the theories in social case work?			
	A) Vedantic	B) Psychoanalytical	C) Psychosocial	D) Learning
10	Who wrote the book title " Introduction to social case work"			
	A) Grace Mathew	B) Helen	C) Perlman	D) Gordon
11	Which among the following author is responsible for evolving the social case work as method in social work discipline?			
	A) Marry Richmond	B) Noel Timms	C) Hamilton	D) Grace Methew
12	Who coined the term "Social diagnosis" ?			
	A) Marry Richmond	B) Noel Timms	C) Hamilton	D) Grace Methew
13	Value relating to individual is highly concern with social work field.			
	A) True	B) False	C) Can't say	D) None
14	4Ps in social case work doesn't include participation.			
	A) True	B) False	C) Can't say	D) None
15	An activity use to bring the change in individual or society is known as			
	A) Social Action	B) Social research	C) Social Group work	D) Community Organization

#### ANSWER IN DETAILS

Q.2 Explain your understanding on the term Case Work and write in details various principles of case work? **15 marks**

OR

Q.2 Explain in details Historical Development of Social Case work in India ? **15 marks**

Q.3 Explain Concept of Social case work and explain its relation with other methods of social work? **15 marks**

OR

Q.3 Explain in details process of Social case Work? **15 marks**

**Q. 4) SHORT NOTES (ANY TWO) (15 Marks)**

- 1) Characteristics, Purpose & Principles of Case-worker Relationship.
- 2) Assumptions and Values of Social case Work
- 3) Components of Social case Work
- 4) Maslow's Hierarchy theory

— X —  
(2)

(11) SEAT No. \_\_\_\_\_

No. of Printed Pages: 1 of 2

**SARDAR PATEL UNIVERSITY**

**EXAMINATION, MARCH/APRIL – 2017**

**FYBSW (SEMESTER - II) (SE)**

**UA02CBSE02: WORKING WITH GROUPS – I**

**DATE : 31/03/2017**

**TIME: 10.00 AM TO 12.00 PM**

**DAY : FRIDAY**

**TOTAL : 60 MARKS**

**Q.1 MULTIPLE CHOICE QUESTIONS.**

**(15 MARKS)**

1. This approach to group work practice emphasizes its utility in removing the adverse conditions of individuals whose behavior is disapproved by the society.

- a. Remedial                      b. Reciprocal                      c. Social Goal                      d. None

2. In this model attention is directed towards the relationship of members in the group with each other, with the worker and the group as a whole.

- a. Remedial                      b. Reciprocal                      c. Social Goal                      d. None

3. \_\_\_\_\_ Model is suggested that by participation with others in a group situation, individuals can affect social change.

- a. Remedial                      b. Reciprocal                      c. Social Goal                      d. None

4. According to the \_\_\_\_\_ Model, the group can be used to treat problems of adjustments in personal and social relations.

- a. Remedial                      b. Reciprocal                      c. Social Goal                      d. None

5. \_\_\_\_\_ workers are involved in all fields of social work practice and are to be found in mental health, family counseling, child welfare, substance abuse, disability, correctional and many other settings.

- a. Case                      b. Group                      c. Individual                      d. Organization

6. Group work is a modality for bringing about change either in the environment or in the member's intrapersonal or interpersonal relationships.

- a. Case                      b. Group                      c. Individual                      d. Organization

7. Early in \_\_\_\_\_ Mary Richmond realized the potentials of working with groups.

- a. 1910                      b. 1920                      c. 1930                      d. 1950

8. Group may be defined as a collection of individuals who are interdependent.

- a. True                      b. False                      c. Can't Say

**No. of Printed Pages: 2 of 2**

9. Group may be defined as a collection of individuals who are all trying to satisfy only group need through their joint association.

- a. True                      b. False                      c. Can't Say

10. \_\_\_\_\_ groups are those we join through our own choice and effort. We may join a political party or a particular occupation.

- a. Involuntary              b. Vertical                      c. Voluntary                      d. None

11. \_\_\_\_\_ groups individuals act towards one another in rather impersonal, superficial and utilitarian ways.

- a. Primary                      b. Secondary                      c. Horizontal                      d. None

12. Groups make more effective decisions and solve problems more effectively than individuals working alone.

- a. True                      b. False                      c. Can't Say

13. The formation of proper attitudes that are crucial to personality of an individual takes place through groups.

- a. True                      b. False                      c. Can't Say

14. \_\_\_\_\_ principle/s include in Social Group Work.

- a. specific objectives    b. planned group formation    c. resource utilization    d. All

15. The group worker must be skillful in determining, interpreting, assuming and modifying his own roles with the group.

- a. True                      b. False                      c. Can't Say

**Q. 2 WRITE IN DETAIL. (ANY ONE) (15 Marks)**

**1. Define Social Group Work. Describe in detail the Principles of Social Group Work.**

**OR**

**2. Define Group. Write in detail the Group Process and Importance of Recording in Social Group Work.**

**Q. 3 WRITE IN DETAIL. (ANY ONE) (15 Marks)**

**1. Write in detail the Characteristics and the types of Group.**

**OR**

**2. Define Group. Discuss the Models of Social Group Work.**

**Q. 4 Write the Short Notes. (Any Two) (15 Marks)**

1. Historical Development of Social Group Work
2. Objectives and Value of Group Work
3. Skills of Group Work
4. Group work Theory (Any three)

**ALL THE BEST**

(16)

SEAT No. \_\_\_\_\_

No. of Printed Pages : 2

**SARDAR PATEL UNIVERSITY**

Preliminary Examination March 2017

**BSW (SE)**

Paper code: UA02CBSE03

Subject Name: Community Organization- I

Semester: II

Date: 01/04/2017, Saturday

Total Marks: 60

Duration- 2.00 Hr

(10:00 AM to 12:00 PM) 15

**Q.1. MULTIPLE CHOICE QUESTIONS**

- 1) Which among the following is not characteristic of poverty?  
a) Literacy                      b) Gender Disparity                      c) Occupation                      d) Division of Labor
- 2) Higher growth rate of population is underline as major \_\_\_\_\_ in India?  
a) Characteristic                      b) Cause                      c) Problem                      d) Social evil
- 3) Two major grouping of people in specific geographical areas like village, city or district in a city is known as community.  
a) True                      b) False                      c) Can't say                      d) None of this
- 4) In developed country like USA, Community Organization is use as \_\_\_\_\_ of Social work.  
a) Method                      b) Technique                      c) Tool                      d) Skill
- 5) Which among the following is the principle of community organization?  
a) Cooperation                      b) Individualization                      c) Group development                      d) Confidentiality
- 6) Who among the following wrote "Working with communities" in India?  
a) H.Y. Siddiqui                      b) M.G. Rose                      c) K.D. Gangrade                      d) Dunham Arthur
- 7) The first citywide charity Organization Society was established in which country?  
a) USA                      b) UK                      c) Russia                      d) France
- 8) In relation to your study, IRCS stands for \_\_\_\_\_  
a) Indian Red Cross Society                      b) Indian Research Cross System                      c) Indonesian Red Cross Society                      d) Imaginary River Cross System
- 9) 1<sup>st</sup> phase of community organization UK was started in which year?  
a) 1880-1920                      b) 1920-1950                      c) 1950- 1970                      d) 1970 Onwards
- 10) In the community work is the involvement of the Business houses in promoting welfare in their neighborhood is known as \_\_\_\_\_ in India?  
a) Corporate Social Responsibility                      b) Community Organization                      c) Community Development                      d) Social Work
- 11) Who wrote "Community organization in India"?  
a) K.D. Gangrade                      b) M.G. Rose                      c) H.Y. Siddiqui                      d) Dunham Arthur
- 12) Working with individuals is known as \_\_\_\_\_  
a) Group work                      b) Case work                      c) Community Development                      d) Social Research

1

(P.T.O.)

- 13) Which among the following is the main characteristic of tribal community?  
a) Unity                      b) Heterogeneity                      c) Communication                      d) Cultural Diversity
- 14) Local self government is main characteristic of rural community.  
a) True                      b) False                      c) Can't Say                      d) None of This
- 15) How many principles did the Dunham suggested in the year of 1958?  
a) 28                      b) 06                      c) 11                      d) 12

**Q.2. ANSWER IN DETAILS / LONG QUESTION**

**15**

- 1) What is Community Organization? List various principles of community organization and explain any 5 principles in details with suitable examples.

**OR**

**Q.2. ANSWER IN DETAILS / LONG QUESTION**

- 1) Define the tribal community in your own words and explain the various characteristics of tribals with suitable examples.

**Q.3. ANSWER IN DETAILS / LONG QUESTION (ANY 1 OUT OF 2)**

**15**

- 1) Discuss the relation of community organization with other methods of social work.  
2) What is Poverty? Explain the various causes of poverty in India.

**Q.4. SHORT NOTES : (ANY 2 OUT OF 3)**

**15**

- 1) Urban Community.  
2) Methods of Community Organization.  
3) Brief history of community organization in India.

— X —

②

SEAT No. \_\_\_\_\_

No of Printed Pages ( 2)

( 17 ) SARDAR PATEL UNIVERSITY

FY BSW SE (SECOND SEMESTER) (CBCS) EXAMINATION 2017

DAY: Monday DATE: 3/04/2017 TIME: 10.00 am to 12.00 pm

PAPER CODE: UA02EBSE03 Principle of Management.

TOTAL MARKS: 60

Q. 1) Multiple choice questions (ATTEMPT ALL THE QUESTIONS) (15 Marks)

1	Management is the process of reaching organizational goals by working with and through people and other organizational resources.			
	A) True	B) False		
2	Planning adopts an open system approach			
	A) True	B) False	C) None of these	
3	_____ may be defined as a concept of execution action that embodies the skills of anticipating influencing and controlling the nature and direction of change.			
	A) Perception	B) Planning	C) Personality	D) Motivation
4	The term _____ planning denotes planning activities at top level.			
	A) Functional	B) Corporate	C) Operational	D) None of these
5	_____ decision is derived out of strategic decision			
	A) Performance	B) Tactical	C) Adequate	D) Performing
6	_____ are the steps of decision making.			
	A) Specific objectives	B) Problem identification	C) Search for alternatives	D) All of these
7	Corporate Planning does not help manager to participate in making goals and strategies.			
	A) True	B) False		
8	_____ is also referred as management by result or goals.			
	A) Organization goal	B) Management by objective	C) Plan for the Corporate	D) None of these
9	Which out of these are the function of Management.			
	A) planning	B) Organizing	C) Directing	D) All of these
10	Organizing is the function of managing the organization structure & keeping it managed.			
	A) True	B) False		

11	When a manager make decision it is in effect the organizations response to a problem.
	A) True                      B) False
12	_____ is the first function of management
	A) Planning      B) Organizing      C) Directing      D) None of these
13	Management is basically multidisciplinary
	A) False      B) True
14	The concept of _____ was introduced by Fredrik taylor in USA.
	A) Scientific manageemnt B) productivity profit C) societ management D) Anticipatory
15	Henry Fayol gave the fourteen proinciples of management
	A) True              B) False

### ANSWER IN DETAILS

Q.2 Enumerate your understanding on the term Management by Objectives and write in details the benefits of it? **15 marks**

OR

Q.2 Enumerate your understanding on the concept of decision and decision making and elaborate in brief the steps involved in decisiion making process? **15 marks**

Q.3 What do you understand by the term management and explain the nature, scope and importance oif it? **15 marks**

OR

Q.3 Expalin your understanding on the term planning and elaboarate the types of planning?

**15marks**

### Q. 4) SHORT NOTES (ANY TWO)

**(15 Marks)**

- 1) Functions of Management.
- 2) Guidelines for effective decisiion making
- 3) Problems and Limitation of MBO
- 4) Evolution of Manageemnt

— X —



(27)

Seat No.: \_\_\_\_\_

No. of Printed Pages : 2

No. of pages : 02

**Sardar Patel University**

**BSW (SE): SEM –II (CBCS)**

**UA02FBSE01: Communication Skills – II**

**27/03/2017, Monday Time: 10:00 A.M to 12:00 P.M**

**Total Marks: 60**

**Q.1. Attempt the Following Multiple Choice Questions.**

**15 Marks**

1. \_\_\_\_\_ is the correct transcription for the word 'thigh'.  
a. /Θai:/                      b. / Θhai/                      c. /Θa:i/                      d. /Θai/
2. /kəmpleɪnt/ is the correct transcription for the word \_\_\_\_\_.  
a. Complain                      b. Complained                      c. Complaint                      d. All of these
3. \_\_\_\_\_ is the correct transcription for the word "game".  
a. /geɪm/                      b. /gem/                      c. /jeɪm/                      d. /geem/
4. /vaɪn/ is the correct transcription for the word \_\_\_\_\_.  
a. wine                      b. vein                      c. win                      d. vine
5. /jə:/ is the correct pronunciation of the word \_\_\_\_\_.  
a. You                      b. Your                      c. Yeah                      d. Yaa
6. \_\_\_\_\_ listening is listening for deriving aesthetic pleasure.  
a. Empathetic                      b. Comprehensive                      c. Appreciative                      d. Critical
7. A person who suffers from nervous disorder is \_\_\_\_\_.  
a. Neutral                      b. Nepotistic                      c. Neurotic                      d. Nemesis
8. Polygamy means \_\_\_\_\_.  
a. having one wife at one time                      b. Having several wives at the same time  
c. Having no wife                      d. Having wife without permission
9. Notice of someone's death, especially in newspaper is \_\_\_\_\_.  
a. Observatory                      b. Obituary                      c. panacea                      d. Mortuary
10. Inaudible means \_\_\_\_\_.  
a. something that cannot be spoken                      b. something that cannot be written  
c. something that cannot be written                      d. something that cannot be heard
11. Which of the following is not a part of Palate?  
a. Alveolar ridge                      b. Hard Palate                      c. Soft palate                      d. Palate ridge
12. On an average a person speaks around 130-150 words per minute but has the capacity to listen \_\_\_\_\_ words per minute.  
a. 1500-1600                      b. 160-170                      c. 600-700                      d. 100-200
13. Which of the following is not a non-verbal Signal of reading?  
a. Title                      b. photographs                      c. Captions                      d. Pitch
14. Skim reading means \_\_\_\_\_.  
a. Reading quickly without pausing to study                      b. Reading slowly and carefully  
c. Reading only important points                      d. Reading between the lines

15. \_\_\_\_\_ involves a more sophisticated mental process than \_\_\_\_\_.  
a. Hearing, Listening b. Listening, Understanding c. Listening, Hearing d. Hearing, Writing

**Q.2.** Elaborate each organ of speech and their functions in producing sound.

**OR**

**15 Marks**

**Q.2.** Discuss in detail the characteristics of effective speaking skills.

**Q.3.** What is active listening and passive listening? Elaborate types of listening.

**OR**

**15 Marks**

**Q.3.** Develop an elaborative paragraph on “ Society and Youth” using the techniques you have studied for paragraph development.

**Q.4. A. Fill in the blanks with appropriate answers from brackets.**

**10 Marks**

- 1) Bread and butter \_\_\_\_\_ what they want. (am/is/are)
- 2) Each officer and every soldier \_\_\_\_\_ to be ready for the sacrifice. (has/have)
- 3) Neither chief minister nor his colleagues \_\_\_\_\_ given any explanation. (have/has)
- 4) One of my teachers \_\_\_\_\_ to meet. (Come/comes)
- 5) Everyone of the students \_\_\_\_\_ submitted the assignments.(have/has)
- 6) Why don't you \_\_\_\_\_ him? (trusts/trusted/trust)
- 7) We \_\_\_\_\_ not reach on time yesterday.(could/can/may)
- 8) Sumati, Sumitra and Susheela \_\_\_\_\_ great friends. (will/are/shall have)
- 9) You \_\_\_\_\_ work hard if you want to complete it in time. (must/ could be/ will)
- 10) \_\_\_\_\_ you please show me the way? (Would/ Must)

**Q.4. B. Do as Directed.**

**05 Marks**

- 1) We bought home last month. (Convert the sentence into **Passive Voice**)
- 2) She has been selected by the members of school. (Convert the sentence into **Active Voice**)
- 3) Everyone respect nation (Use “Must” and reframe sentence)
- 4) They will help poor. (Convert the sentence into **Passive Voice**)
- 5) Ronald was being informed by a teacher. (Convert the sentence into **Active Voice**)

— X —

**SARDAR PATEL UNIVERSITY****B.S.W. ( Social Enterprise ) SEMESTER – II (CBCS)****UA02FBSE02 : ICT - II**

Date : 28/03/2017, Tuesday

Time : 10:00 AM to 12:00 PM

Max Marks : 60

Q:1 Write answers of following Multiple Choice Questions :

[15]

- [01] The full form of ROM is \_\_\_\_\_.  
(A) Random Open Memory (B) Read Only Memory  
(C) Read Open Memory (D) Repeat Open Memory
- [02] Which of the following is example of input device?  
(A) Keyboard (B) Joy Stick  
(C) Mouse (D) All of these
- [03] Which of the following is example of output device?  
(A) Monitor (B) Mouse  
(C) Keyboard (D) Scanner
- [04] Which of the following is example of storage device?  
(A) Hard Disk (B) Mouse  
(C) Keyboard (D) Printer
- [05] Which of the following is example of Web Browser?  
(A) Microsoft Word (B) Microsoft Excel  
(C) Notepad (D) Internet Explorer
- [06] The full form of ALU is \_\_\_\_\_.  
(A) Array Logic Unit (B) Application Logic Unit  
(C) Arithmetic and Logical Unit (D) Array Logical Unit
- [07] The full form of HTML is \_\_\_\_\_.  
(A) High Text Markup Language (B) High Text Mark Language  
(C) Hyper Text Markup Language (D) Hyper Tag Mark Language
- [08] Which of the following shortcut key is used to refresh the contents of web browser?  
(A) F1 (B) F3  
(C) F5 (D) F7
- [09] Which of the following tag is used to rotate the contents on web page?  
(A) <MARQUEE> (B) <ROTATE>  
(C) <MARK> (D) <SCROLL>
- [10] The \_\_\_\_\_ plays as an interface between user and computer hardware.  
(A) Mouse (B) Keyboard  
(C) Word (D) Operating System
- [11] The shortcut that appears on the computer desktop is called \_\_\_\_\_.  
(A) Pictures (B) Menu  
(C) Icons (D) My Document

- [12] From where we can change the user account password?  
(A) Software Account (B) Hardware Account  
(C) User Account (D) F10
- [13] The \_\_\_\_\_ display the name of program in all open windows.  
(A) Status Bar (B) Title Bar  
(C) Menu Bar (D) Tool Bar
- [14] The \_\_\_\_\_ is not the property of printer and faxes.  
(A) Enable (B) Disable  
(C) Set as default (D) Print in LAN
- [15] The ALT + F4 key is used to \_\_\_\_\_.  
(A) Only Log Off (B) Only Restart  
(C) Only Shutdown (D) Shutdown any Programs

Q:2 What is Storage Device? Explain various Storage Devices in detail. [15]

**OR**

Q:2 What is CPU? Define Motherboard. Explain various components of Motherboard in detail. [15]

Q:3 What is WWW? Explain various components of Internet Explorer in detail. [15]

**OR**

Q:3 Explain various options available in Control Panel in detail. [15]

Q:4 Explain the following : ( Any Two ) [15]

- [1] Explain Email and Chatting in detail.
- [2] Explain Starting and Shutting Down Process in Windows Environment.
- [3] Explain Working with Files and Folder in detail.

— X —