Sardar Patel University
External Examination: March 2019
Bachelor of Library & Information Science Semester II
Subject: Reference & Information Services – Theory
CBCS Code: UA02ELIB21

Date: 28/03/2019   Marks: 70
Day: Thursday   Time: 10: 00AM To 01:00PM

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Q 1. Chose only one correct option from each following question (Attend all questions)   (10)

1. Who attributed the term Reference Service first?
   (A) Dr. S.R. Ranganathan   (C) Margaret Hutchins
   (B) Samuel Rothstein   (D) Samuel Swett Green

2. LRRS stands for:
   (A) Long Range Referral Service   (C) Long Range Reference Service
   (B) Long Range Reading Service   (D) Library Reference and Referral Service

3. Who has given three different philosophies called Conservative, Moderate and Liberal for reference service?
   (A) James Wyer   (C) Samuel Swett Green
   (B) Dr. S.R. Rangnathan   (D) Margaret Hutchins

4. The term "Bibliography" was first used by whom?
   (A) Dr. S.R. Ranganathan   (C) Melvil Dewey
   (B) Louis Jacob de Saint Charles   (D) Charles Ammi Cutter

5. Bibliography was derived from which two Greek words?
   (A) Biblio and Graphity   (C) Biblion and Graphite
   (B) Biblion and Graphein   (D) Biblio and Graphy

6. CAS stands for?
   (A) Current Awareness Service   (C) Current Awaken Service
   (B) Content Awareness Service   (D) Current Available Service

7. What is the function of "Ask A Librarian"?
   (A) It offers Virtual Reference Service   (C) It offers Circulation Service
   (B) It provides Reprography Service   (D) If offers Document Delivery Service

8. What is User Study?
   (A) To orient the users with various services and resources of library
   (B) To guide the users how to use OPAC
   (C) To guide the users about various rules of library
   (D) To know what he needs, how he locates and how much he retrieves

(1)

(P.T.O)

9. Which of following terms is not closely related to User Education?
   (A) Bibliographic Instruction
   (B) Library Orientation Programme
   (C) Information Literacy
   (D) Document Delivery Programme

10. Which of following Boolean operators retrieves items that contain only one term?
    (A) AND
    (B) OR
    (C) NOT
    (D) All the above

Q 2. What is reference service? Explain the need of reference service and discuss the Ready Reference Service and Long Range Reference Service in brief. (15)

સંદર્ભ સેવા એટલે શું? સંદર્ભ સેવાની જરૂરિયાત જણાવો તથા પ્રસ્તુત સંદર્ભ સેવા અને વ્યાપ્ત સંદર્ભ સેવાની ટૂંકમાં ચર્ચા કરો.

OR

Q 2. Explain the difference between reference service and information service.

સંદર્ભ સેવા અને માહિતી સેવા વચ્ચેના તફાવતની ચર્ચા કરો.

Q.3. What is user's profile? Discuss the various types of users and their information needs in academic library. (15)

ઉપભોક્તાની રૂપરેખા એટલે શું? શૈક્ષણિક ગ્રંથાલયમાં વિવિધ પ્રકારના ઉપભોક્તા અને તેમની માહિતીની જરૂરિયાતની ચર્ચા કરો.

OR

Q 3. What is user education? State the need of user education and explain various methods of user education.

ઉપભોક્તા શિક્ષણ એટલે શું? ઉપભોક્તા શિક્ષણની જરૂરિયાત જણાવી ઉપભોક્તા શિક્ષણની વિવિધ પદ્ધતિઓ વર્ણવો.

Q 4. How bibliography differs from library catalogue? Discuss various types of bibliographies. (15)

ગ્રંથાલય સૂચિથી બિબ્લિઓગ્રાફિ કેવી રીતે જુદી પડે છે? વિવિધ પ્રકારની બિબ્લિઓગ્રાફિ વિષે ચર્ચા કરો.

OR

Q. 4. Explain the difference between Current Awareness Service and Selective Dissemination of Information Service.

અદ્યતન અવબોધન સેવા અને પસંદગીયુક્ત માહિતી પ્રસારણ સેવા વચ્ચેના તફાવતની ચર્ચા કરો

Q 5. Write a short note (Any two) (15)

    Q. 5.1. Reference interview (સંદર્ભ મુલાકાત)

    Q. 5.2. User studies (ઉપભોક્તા અભ્યાસ)

    Q. 5.3. Document Delivery Service (પ્રલેખ વિતરણ સેવા)

    Q. 5.4. Literature search (સાહિત્ય શોધ)

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