

SEAT No. \_\_\_\_\_



No. of Printed Pages: 2

[36/37]

SARDAR PATEL UNIVERSITY  
B Com SEM III Examination (ON DEMAND)  
English & Business Communication III UB03FCOM01/02  
Thursday, 23<sup>rd</sup> February, 2023  
02:00 pm to 04:00 pm

Marks: 60

Que. 1 a). Examine Edmond Dantes as the hero of the novel 'The Count of Monte Cristo'. (08)

Que. 1 b). Draw the character sketch of Mercedes. (07)

Or

Que. 1 a). Comment on the role played by Abbe Faria. (08)

Que. 1 b). Write a note on the treasure found by Edmond Dantes. (07)

Que. 2 a). Write a note on end of the novel, 'The Count of Monte Cristo'. (05)

Que. 2 b). Read the following passage and answer the questions that follow: (10)

GST is an important indirect tax in India which is based on Supply between the supplier of goods or services and recipient of goods or services. The whole process of GST is carried through an electronic platform of GSTN. Registration, Submission of Return and all other transactions are carried out through that e-portal. Every person whose turnover exceeds 20 lakhs in preceding financial year has the liability to get registered and after that, submission of Monthly, Quarterly and Annual Returns is compulsory even though no transactions is to be reported. Nil Return has to be submitted. After the completion of successful Registration a 15 digit Number will be given to the registered dealer. Govt. of India has implemented dual GST mechanism in India w.e.f 01/07 2017. There is an Apex institution in the field of indirect taxes. The Apex institution is known as Central Board of indirect taxes and customs. Both Government of India and state Governments issued so many circulars and notifications to clarify the concept and application of GST in India. Many new concepts like E-Invoice and E Way bill are introduced. Every year through the Finance Act, Govt. of India tries to further ease the entire GST mechanism.

Questions:

1. What is GST? What is the base of it?
2. Which transactions are carried out?
3. Who is supposed to register on e-portal?
4. From which date has the Government of India implemented dual GST mechanism in India?
5. Which new concepts are introduced?

Or

Que. 2 a). Draw a character sketch of Danglars. (05)

Que. 2 b). Read the following passage and answer the questions that follow: (10)

Many different kinds of auctions exist. Most people who have attended or seen an auction on television have experienced only one type of auction, the English auction, in which bidders publicly announce their successive higher bids until no higher bid is forthcoming. At that point, the auctioneer pronounces the item sold to the highest bidder at that bidder's price. This type of

an auction is also called an ascending-price auction. An English auction is sometimes called an open auction because the bids are publicly announced; however, there are other types of auction that use publicly announced bids that are also called open auctions.

In some cases, an English auction has a minimum bid, or reserve price. A minimum bid is the price at which an auction begins. If no bidders are willing to pay that price, the item is removed from the auction and not sold. In some auctions, a minimum bid is not announced, but sellers can establish a minimum acceptable price, called a reserve price, or simply reserve. If the reserve price is not exceeded, the item is withdrawn from the auction and not sold.

**Questions:**

1. What is an English auction?
2. Why an English auction is called an open auction?
3. What is a minimum bid?
4. What is reserve?
5. State whether the following statements are True or False:
  - (a) The English auction and an ascending-price auction are the same.
  - (b) There is only one type of auction.

Que. 3 a). Examine in detail Downward Communication. (08)

Que. 3 b). Write a detailed note on Socio Psychological Barriers to Communication. (07)

Or

Que. 3 a). Explain in detail Grapevine Communication as an Informal Channel of Communication. (08)

Que.3 b). Write a detailed note on Semantic Barriers to Communication. (07)

Que. 4 a). On behalf of Rajesh Garments, Anand, write a letter of complaint to Rupa Garments, New Delhi for receiving readymade garments of inferior quality. (08)

Que. 4 b). Shah Brothers, Surat have failed to pay the bill even after two reminders from Kalyan Sales, Mumbai. Draft a strong reminder to Shah Brothers to settle the account at the earliest. (07)

Or

Que. 4 a). You have received a letter of complaint from your customer who have received damaged goods. Draft a suitable letter of adjustment. (08)

Que. 4 b). Draft a collection letter on behalf of Mehta Sales, Patan threatening legal action to Patel & Sons, Vapi if the outstanding bill of Rs. 20000 is not paid before February 28, 2023. (07)

—X—