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SARDAR PATEL UNIVERSITY

Semester- II F. Y B.com (H) (IA) (CB&I)

SUBJECT: HRM for Services CODE- UB02CC0H01

Day & Date: Tuesday, 5TH April

**Time: 2.30 pm To 04.30 pm
Max Marks: 60**

Note: Each question carries 15 marks.

- Q.1. Define the term 'Human Resource Management'; explain importance and scope of HRM in detail. 15

OR

- Q.1. What is Human Resources Planning? Write process of HRP also explain difference of Job Description and Job Specification. 15
- Q.2. Clarify the Term "Recruitment" Explain various Sources of Recruitment in detail also Write short note on: Off the job Training 15

OR

- Q.2. Explain the term "Selection". Explain Selection Process in detail also Define "Employee Training". Explain its Importance in detail. 15
- Q.3. Describe various objectives of Compensation Program. Also explain various factors affecting in detail. 15

OR

- Q.3. Write detail notes on : MBO (2) 360 Degree Appraisal 15
- Q.4. Explain the concept of Employer's Brand and Work Life Balance in detail. 15

OR

- Q.4. Write notes on Virtual organization and Diversity Mgt. in HRM. 15

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