

Sc

[13/A-4]

Sardar Patel University, Vallabh Vadhyanagar

External Examination 2019

No. _____

F.Y.B.C.A - SEM: II (NC)

No. of Printed Pages : 2

US02EBCA03 || Management Information System (MIS)

Wednesday, 27-03-2019

Time : 10:00 A.M. TO 12:00 Noon

Max Marks : 70

Q-1 To give the answer of the following question.

[10]

1. Tactical information is required by _____
(a) Middle managers (b) Line managers (c) Top managers (d) All workers
2. Volume of operational information _____
(a) Condensed (b) Detailed (c) Summarized (d) Irrelevant
3. _____ is transaction oriented.
(a) MIS (b) EIS (c) Expert system (d) TPS
4. _____ is the use of the information Systems for managerial Decision Making rather than the merely stressing on technology.
(a) Information (b) System (c) Management (d) Security
5. At the tactical Level of MIS could visualize _____ analysis in a manufacturing environment.
(a) Payroll (b) Leave Records (c) Sales Analysis (d) Production Bottleneck
6. Managerial systems also called _____ systems.
(a) operational (b) tactical (c) strategic (d) top
7. _____ is the framework of the formal relations.
(a) Structure (b) task (c) process (d) activity
8. _____ is the degree to which right goals are achieved.
(a) Effectiveness (b) efficiency (c) system (d) procedure
9. In the environment of _____, decision maker is completely in the dark regarding the event.
(a) Certainty (b) Uncertainty (c) Risk (d) Versatile
10. The decision that a _____ has to take may range from setting the goals and targets for the entire business enterprise.
(a) Information (b) System (c) Management (d) Manager

Q-2 Attempt any ten.

[20]

1. Define Information system.
2. How DSS is defer from other types of system.
3. Explain applications of EIS.
4. Discuss the features of MIS.
5. What are the effecting factors of the manager?
6. What is MIS? What is the importance of MIS?
7. Explain - Social subsystem.
8. Explain- decisional role.
9. Explain all the managerial jobs.
10. Write a note on group decision making.
11. Define the terms: [1] Staffing [2] Controlling.
12. What are the main features of BSP?

(4)

(P.T.O)

Q-3 Explain DSS in details. Explain benefits of DSS. Also Define Executive Information System. [10]

OR

Q-3 Write a note on Office automation system in detailed. Also Write a short note on logical foundation of MIS. [10]

Q-4 A. Explain the types of Shared BIS [06]
B. Explain management effectiveness and information. [04]

OR

Q-4 A. What is MIS? Discuss the Features and Limitations of MIS. [06]
B. Explain pitfalls of MIS [04]

Q-5 A. Explain the impact of computer science on organization. [06]
B. Write a short note on: Transitional views. [04]

OR

Q-5 A. Explain all major organizational consideration [06]
B. Explain subsystem in organization. [04]

Q-6 A. What are the approaches to managerial decision making? Explain any one of them. [05]
B. Why security is required for IT infrastructure? Explain the approaches of it. [05]

OR

Q-6 A. Write a note on Decision Making Environment. [05]
B. Explain the portfolio approach of Planning for IT infrastructure. [05]

— x —
②

~~*~*~* Best of Luck *~*~*~*~*