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SEAT No. _____

No. of Printed Pages: 01

SARDAR PATEL UNIVERSITY
BBA LLB (Hon) Examination, II-Semester
2017
Saturday, 1st April
10:00 A.M. To 12:00 P.M.
UL02CBBH03: Organizational Behavior

Total Marks: 50

Instructions:

- ❖ All the questions are mandatory.
- ❖ Each question carries certain marks. The mark for each question is stated at the right end of the question.
- ❖ Read the instructions very carefully. Also read the questions carefully before attempting to answer the questions.

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- Q-1 What is leadership? Explain any two studies on leadership. 13
- OR
- Q-1 Define leadership. Discuss leadership styles with example. 13
- Q-2 Write short note: (ANY TWO) 12
- A. Ego States
- B. Factors affecting perception.
- C. Determinants of job Satisfaction.
- D. Formation of values.
- Q-3 Discuss in detail the various channels of communication which are generally used in modern business enterprise. 13
- OR
- Q-3 Explain Team. Explain types of teams and discuss why teams are different from work groups. 13
- Q-4 Define Conflict. Explain the sources of conflict in detail. 12
- OR
- Q-4 Discuss the various sources of job stress. 12