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SEAT No. _____

No. of Printed Pages : 1

SARDAR PATEL UNIVERSITY

EXAMINATION PROGRAMME, NOVEMBER - 2018

B.B.A. (HM) - (III SEMESTER)

Date: 27/11/2018 (TUESDAY)

TIME OF EXAMINATION: 02:00PM TO 04:00PM

UM03CBBH08

HOTEL ENGINEERING AND MAINTENANCE

TOTAL MARKS: 60

- Note: 1. Figures to the right indicate marks of the questions.
2. Answers should be precise and to the point.**

- Q.1. Explain in details about different types of maintenance practice with the help of flow chart. [15]
- OR
- Q.1. Draw a hierarchy of engineering and maintenance department of a five star hotel. Write the job description of Chief engineer. [15]
- Q.2. Explain the causes for equipment replacement. [15]
- OR
- Q.2. Draw and explain the flow chart for equipment replacement policy [15]
- Q.3. Differentiate between Hard water and soft water. Explain all the methods of removal the hardness of water. [15]
- OR
- Q.3. Describe the water requirements in a hotel. [15]
- Q.4. Explain the classes of fire and the types of fire extinguisher. [15]
- OR
- Q.4. Explain the types of fire extinguisher and their maintenance. [15]

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