

Seat No.: _____

[12]

No. of printed pages: 01

SARDAR PATEL UNIVERSITY
S.Y.BBA (ITM) (SEM-III) EXAMINATION 2016
Friday, 2nd December 2016
2:00 p. m to 4:00 p. m.
Human Resource Management(UM03EBBI03) - I

TOTAL MARKS: 60

NOTE: 1) All questions have internal choices.
2) Figures to the right indicate full marks of the question.

Q1 Clarify the concept of human resource planning and discuss the objectives and process of human resource planning. (15)

OR

Q1 Write a note on: (15)
1. Job Analysis
2. Job Description

Q2 What is recruitment? Explain the various sources of recruitment. (15)

OR

Q2 Clarify the concept of selection and elaborate the sources of selection. (15)

Q3 What is promotion and transfer? Explain the types of promotion and transfer. (15)

OR

Q3 Write a note on: (15)
1. Demotion
2. Absenteeism

Q4 Discuss the objectives of compensation and types of wages. (15)

OR

Q4 Clarify the concept of performance appraisal and explain the process. (15)

****ALL THE BEST****