SARDAR PATEL UNIVERSITY
SYBBA (TTM)(HONS.)Sem-III EXAMINATION
SUBJECT: Computerised Reservation System -Basic
UM03CBBT10

Date : 2nd Dec 2016

Time : 2:00pm to 4:00pm

Day: Friday

Max. Marks: 60

Answer the following Questions:

Q1.(a) Explain the following entries with detail.   (1.5X10=15)

    i.   DANSIN

    ii. DACCHI

    iii. DCIR

    iv. DCINDIA

    v.   DNALH

    vi. DNABRITISH AIRWAYS

    vii. DNE380

    viii. DNEAIRBUS

    ix. JI2345XY/SU-PWD

    x.   DANCHICAGO

Or

Q1. (b)   Answer the following   (1.5X10=15)

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AN12DECBOMDXB*24DEC
** AMADEUS AVAILABILITY - AN **            808 SA 12DEC 0000
  1   EK 501   F9 J7 CO Y9 B9 K9 H9   BOM 2 DXB   0430   0600   0*AB3      3:00
           Q9 L9
  2   AI 711   J4 D4 W4 Y4 K4 V4 U4   BOM 2 DXB   0725   0845   0*AB4      2:50
  3   EK 505   F9 J7 CO Y9 B9 K9 H9   BOM 2 DXB   0945   1115   0*AB3      3:00
           Q9 L9
  4   EK 503   F9 J7 CO Y9 B9 K9 H9   BOM 2 DXB   1900   2030   0*AB3      3:00
           Q9 L9
  5   AI 751   F2 A4 J4 D4 W4 Y4 K4.  BOM 2 DXB   1935   2045   0*747      2:40
           V4 U4

** AMADEUS AVAILABILITY - AN **            320 TH 24DEC 0000
 11   EK 504   F9 J7 C9 Y9 B9 K9 H9   DXB   BOM 2 0400   0815   0*AB3      2:45
           Q9 L9
 12   EK 502   F9 J7 C9 Y9 B9 K9 H9   DXB   BOM 2 1330   1745   0*AB3      2:45
           Q9 L9
 13   HM 018   J0 D0 Z0 Y0 B0 H0 K0   DXB   BOM 2 1430   1840   0*762      2:40
           L0 Q0 A9
 14   EK 500   F9 J7 C9 Y9 B9 K9 H9   DXB   BOM 2 2245   0300+1 0*AB3      2:45
           Q9 L9
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    i.   What is Amadeus availability?

    ii. What kind of display is this?

    iii. Write down the city pair.

    iv. The client is looking for the less elapsed time for the outbound journey suggest the flight.

    v.   What is the date of journey?

    vi. Which are the days?

    vii. Why line no starts from 11?

    viii. What is the equipment code for first flight for both the journey?

(P.T.O.)

    ix.   What is the total number of seat in line no. 5?

    x.   Journey is from which cities?

Q2.(a) Explain the following entries with detail.   (15)

    i.   AD13JUNDELLON0700/AAI

    ii.   AN29AUGLONDEL/ABA/CB

    iii.   AA05OCTLAXSYD/XHNL

    iv.   ACSYD

    v.   AC//PAR

    vi.   AC09FEB

    vii.   AC5

    viii.   AC-3

    ix.   AC1500

    x.   AC/ALH

    xi.   AC/CS

    xii.   ACR

    xiii.   AD12DECPARLON

    xiv.   AE22DECPARLON

    xv.   AN13JULPARLON1200

Or

Q2 (b) Explain all elements of the display .   (15)

Q3.(a) Write down Amadeus entry for the following.   (1.5x10=15)

    a.   The passengers are Mr. C. Umle and Ms. L.Patel. Input the names.

    b.   Make the entry to arrange ticketing for 18 January.

    c.   The reservation was received from Ms.Patel Input the received- from element and end the transaction with one entry.

    d.   Assume a PNR has four passengers. Make the entry to separate name elements 2 and 4.

    e.   Assume a PNR has six passengers. Make the entry to separate name elements 3 and 5.

    f.   Assume a PNR has three passengers. Make the entry to separate the first passenger.

    g.   When passengers are separated, what entry is used to store the new PNR?

    h.   Modify name C Umle with name G Umle.

    i.   Put Billing address as 1234 plot ,golghar road , Lalnagar anand Gujarat.

    j.   Put SSR request of advice document.

.Or

Q3(b) With the help of following display answer the following questions. (15)

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--- RLR ---
RP/DEL1A0900/DEL1A0900            NS/AS   9FEB98/1250Z   MOKQMR
  1.ANAND/ANIL MR   2.ANAND/KAVITA MRS(INF/SHARAD)
  3.ANAND/PARO(CHD)(ID 09YRS)
  4  AI 111 J 23MAR 1 DELLHR HK3        2  0715 1130   *AI*
  5  ARNK
  6  AF 148 D 30MAR 1 CDGDEL HK3    0940 2A 1015 2225   *1A/
  7 AP DEL 5551122-B/P1
  8 AP DEL 6742314-R
  9 TK TL20MAR/DEL1A0900
 10 OSI YY 1CHD/P3
>
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i.   Retrieve this PNR with record locator no.
ii.   Retrieve this PNR with name.
iii.   Put Confidential remark of visit is confidential.
iv.   What information is there for line no. 7.
v.   What is OSI?
vi.   When this ticket is requested.
vii.   Describe line no. 2,4and 5,
viii. What is the travel agency record locator.
ix.   What is HK?
x.   What is ARNK?
xi.   How many passengers are there?
xii.   What is the business phone no. of the passenger?
xiii. What is the date of journey and return date?
xiv.   Put general remark of pls mail tkts to pax.
xv.   What is the origin and destination point?

Q4(a) .Create an PNR with following information. (15)

i.   Mr. Jhunjhunwal's assistant is instructed to book ticket for his family wife L. Jhunjhunwala
ii.   10 months old Yami and mother Lila Jhunjhunwala
iii.   From Delhi To Singapore on2 January and return on 10 Januarary
       Now add following information
iv.   Book ticket for four in line no.3 with Y class.
v.   Enter his business telephone number in Delhi (no. of your choice)
vi.   Enter information to airline that passenger is VIP belongs to doctors association
vii.   Book an Asian vegetarian meal on all segment
viii. Enter his mailing address in Delhi (of your choice).
ix.   Request is made byhis assistant Mr, Murari Gandhi.
x.   Ticket will be issues in airport on 16th December.
xi.   He is a frequent flyer for Singapor airline with no. 2356789.
xii.   His wife had requested for wheel chair for Singapore airline.

Or

(P. T. O.)

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Q4(b). Answer the following   (1.5x10=15)

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--- RLR ---
RP/DOH1A0980/DOH1A0980          AA/SU   5FEB07/0832Z   ZAEYOT
DOH1A0980/0001AA/5FEB07
  1.ALNASSAR/THAMER MR(CHD/01JAN03)
  2.ALNASSAR/MARIAM MRS(INF/NOORA/16JAN06)   3.ALNASSAR/KHALIFA MR
  4  EK 848 V 15JUN 5 DOHDXB HK3  0345 0545  15JUN  E  EK/
  5 AP DOH 4667579 B C/O ZAFAR
  6 APE ABC@ABC.COM
  7 TK OK05FEB/DOH1A0980
  8 SSR INFT EK HN1 ALNASSAR/NOORA 16JAN06/S4/P2
  9 SSR CHLD LH HK1 01JAN03
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i.	Write all the names of the PNR.
ii.	Write origin and destination point.
iii.	What is HN1?
iv.	What is the record locator?
v.	What is the code of the agency?
vi.	What is TKOK?
vii.	Explain Line no.8.
viii.	What is CHD/01JAN03
ix.	What is the day of the journey?
x.	When booking is requested?
xi.	How you can retrieve this PNR?
xii.	When ticket is issued?
xiii.	What is the class of journey?
xiv.	Which entry will cancel line no 6
xv.	Change phone no to 5667579.

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