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Sardar Patel University - v.v.nagar

External Examination-2016

SYBBA HM (HON) Semester -3rd

Subject: Housekeeping Operation-II, Code-UMO3CBBHO4

Date: 03/12/2016

Mark: 60

Day: Saturday

Time: 2:00 To 4:00 PM

Q.1 What are the different types of record maintained at housekeeping desk-control? Explain any five records with help of format. 15

OR

Q.1 What do mean by "Training"? Explain Absenteeism turnover & Performance appraisal. 15

Q.2 What are "Budgets"? Explain the various types of budgets 15

OR

Q.2 Define "First-Aid". What do you mean by Artificial respiration? Explain "ABC" of artificial respiration. 15

Q.3 What are the different types of "Fibers"? Explain the common finishes given to the fabrics. 15

OR

Q.3 Classify "Fibers". What are the fabrics used in hotel industry? Explain. 15

Q.4 What do you mean by "Conditioning of flowers"? Discuss the different types of flower arrangement. 15

OR

Q.4 Define "Contract cleaning". List out its advantage and disadvantage. 15

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