

Seat No.: _____
[13 & A-8]

No. of Printed Pages : 1

SARDAR PATEL UNIVERSITY
SYBBA[Foreign Trade] SEM – III
Quality Control & Procedures
UM03CBBF04/B04

Date : 03/12/2016
TIME : 2.00 pm - 4.00 pm

TOTAL MARKS : 60

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- Q.1 Define "Quality" and explain the need of Quality Management 15
OR
- Q.1 Explain the Types & Levels of Quality. 15
- Q.2 A) What are the quality standards for Exports 08
B) Write down a short note on Pilot Test House. 07
OR
- Q.2 A) Explain Export (Quality Control & Inspection) Act 1963 08
B) Write a short note on System of Inspection 07
- Q.3 Explain Total Quality Management & State the benefits of TQM. 15
OR
- Q. 3 A) Explain Integrated Model of Sohal Tay 08
B) Draw & Explain Pyramid Model 07
- Q.4 Explain the steps to get ISO 9000 certification 15
OR
- Q.4 A) Explain procedure to get the certification of ISO 14000 08
B) Write down benefits of ISO. 07

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