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SARDAR PATEL UNIVERSITY

BBA (SEMESTER - III) EXAMINATION Date: 02/12/2016, Friday TIME: 02.00 P.M. TO 04.00 P.M. COURSE TITLE: HUMAN RESOURCE MANAGEMENT - I CODE NO.: UM03CBBA03 Maximum Marks: 60 Q. 1 Give meaning of 'Human Resource Management', Explain the functions. (15)Q.1 Write notes on: 1. Recent trends in HRM (08) 2. HR Planning Process (07)Q.2 Define 'Recruitment'. Explain Selection procedure in detail. (15)Q.2 What is 'Employee Training'? Discuss On-The-Job Training (Any Two) and Off-The-Job Training (Any Two). (15)Q.3 Clarify the concept of 'Promotion' and 'Absenteeism'. Explain the Basis of Promotion (15) in detail. OR Q.3 Write notes on: 1. Transfer (80)2. Demotion (07)Q.4 Clarify the concept of 'Compensation'. State its objectives and explain types of wages. (15) OR Q.4 What do you mean by 'Performance Appraisal'? Explain traditional method (Any One) (15) and modern methods (Any Two) of performance appraisal.