SEAT No._____ SARDAR PATEL UNIVERSITY

[30]   Examination Programme January– 2021

SY BBA (HONS) (T.T.M) SEMESTER – III (CBCS) (NEW COURSE)

UM03CBBT52 – Computerized Reservation System – Basic

DATE: 04/01/2021 (Monday)
TIME: 10:00 A.M. TO 12:00 P.M.   TOTAL MARKS – 70

Note: 1. All questions carry equal marks.
2. Attempt any 4 (four) from the following 8 (eight) Questions:

Q.1 Fill in the Blanks

a) Which code is to Encode the City _____
b) Which code is to use to Re-order Flight by Arrival time _____
c) Which code is to use input the contact number _____
d) TL code is used for _____
e) DNA code is used for _____
(10
f) ACR code is used for _____
g) Which code is to Encode the Equipment _____
h) ACAE code is used for _____
i) DCC code is used for _____
j) IG code is used for _____

Q.2 What do you mean by the Computerized Reservation System? Give Some example of Current GDS Software and explain any one in details.

Q.3 Explain the following terms:

a) Change OSI & SSR Element
b) Rebooking Itinerary segment
c) Split PNR

Q.4 Explain the following terms:

a) Waitlist Entry
b) Open Segment
c) ARNK Segment

Q.5 Give the answers about the following.

(1)   [P.T.O.]

I. Display only Lufthansa flights on 12 April from all London Airport to Frankfurt, ordered by departure time.

II. Sell 1 seat in Y class on the flight in line 1.

III. Make the entry to store the Mumbai business phone no. 022 3442923

IV. Book 1 seat in Y class on the flight in line 2 waitlist.

V. When the arrival is unknown, which term or code you will use

VI. To demonstrate, display availability by elapsed time on 14 June from Frankfurt to Miami?

VII. Display flights on 22 march from Tokyo to Brussels, showing only those flights which connect in Paris.

VIII. Request a neutral display of nonstop flights departing on 18 April from Amsterdam to Barcelona.

IX. Request a neutral display of flights departing on 16 April from London to Geneva, showing only availability in C class.

X. Display availability from the British Midlands system on 20 marches from LHR to AMS by departure time.

Q.6 Fill in the blanks (Code).

I. Code to change the departure time..............

II. Code to display availability for return flights............

III. Code for neutral availability.........

IV. A specific airline can be indicated as..........

V. To display availability by arrival time...............

VI. To display availability by departure time..........

VII. To display availability by elapsed time............

VIII. To book an air segment............

IX. To ignore the transaction..........

X. To check the confirmation.........

XI. To insert passive segment.........

XII. To book a waitlisted segment...........

XIII. To input contact phone number........

XIV. To input a ticketing arrangement.........

XV. To input a remark element.......

Q.7 Write down Amadeus entry for the following.

I. Change the display to show only Lufthansa flights.

II. Make the entry to display only Alitalia flights from Frankfurt to Rome on 24 August at0900.

III. Make the entry to display return availability at 0600 on 4 September.

IV. The passengers are Mr. C Appius and Mrs.L.Appius. Input the name.

V. Make the entry to arrange ticketing for 10 June.

VI. The reservation was received from Mrs.Appius. Input the received from element and end the transaction with one entry.

VII. Assume a PNR has four passengers. Make the entry to separate name elements 2 and 4.

VIII. Assume a PNR has six passengers. Make the entry to separate name element 3 and 5.

IX. Assume a PNR has three passengers. Make the entry to separate the first passenger.

X. When passengers are separated what entry is used to store the new PNR?

Q.8 Give the answers of the following questions.

** AMADUS	AVAILABILITY - AN **	NCE	NICE	FR	18 MO.12 JUN	0000	
1. LH4416	C9 Z9 V9 L9 H9 B9 G9 K9 Q9 W9 M9	FRA 1	NCE1	0805	0935	E0/320	1:30
2. LH4390	C9 Z9 V9 L9 H9 B9 G9 K9 Q9 W9 M9	FRA 1	NCE1	1625	1755	E0/321	1:30
3. LH4582	C9 Z9 V9 L9 H9 B9 G9 K9 Q9 W9 M9	FRA 1	GVA 1		1705	1815	0/320
LX 379	C9 Z9 Y9 M9 L9 H9 K9 BR	GVA M	NCE 1	1900	1955	0.320	2:50
4. LH4558	C9 Z9 V9 L9 H9 B9 G9 K9 Q9 W9 M9	FRA1	GVA	0850	1000	E0/734	
AF6116	Y9 S9 K9 Q9 V9 X9 GRGVA	NCE1	1055	1145	E0/CRJ	3:55	

a) What is the flight code in line no.3 ?

b) What do you mean by L9 H9 B9 etc.?

c) What do you mean by 3:55 in line no.4?

d) What is arrival time of flight in line no.1?

e) What do you mean by GVA?

f) After departure time of each line what is E0/320?

g) What is arrival time of flight AF6116?

h) For what purpose LX 379 flight used in line no.3?

i) What is the flight departure time in line no.2?

j) In which line no. E0/CRJ code exists?

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