

SEAT No. \_\_\_\_\_

No. of Printed Pages : 1

[43]

**SARDAR PATEL UNIVERSITY**

**S.Y.B.B.A (HM) Examination**

**Semester – III**

**Subject: - House Keeping Operation - II**

**Code: - UM03CBBH54**

Date: - 6/01/2021

Time: - 10: 00 To 12: 00 PM

Day: - Wednesday

Mark: - 70

**Attempt any four questions. Each question carries equal marks.**

- Q. 1. What is the functional role of Desk Controller? Explain the various report with the help of format.
- Q. 2. What is the importance of Duty Roaster in housekeeping department? Explain the Inventory control system.
- Q. 3. What is commercial laundry? Explain the various laundry equipment used in 5- star hotel
- Q. 4. What are the different laundries cleaning agents used in laundry department? Discuss in brief.
- Q. 5. What is the process of Dry-Cleaning of laundry? Explain.
- Q. 6. What are the classification of fibers and fabrics? Explain characteristic of natural fibers with suitable example
- Q. 7. Explain the different Finishing process given to the fabrics.
- Q. 8. What are the different types of Contract? Discuss the merit and demerit of contract services.

— X —  
[1]