

SEAT No. \_\_\_\_\_

No. of Printed Pages : 1

[10]

**SARDAR PATEL UNIVERSITY**

**S.Y.B.B.A (HM) Examination**

**Semester – III**

**Subject: - Housekeeping Operation - II (NC)**

**Code: - UM03CBBH24**

**Date: - 6/01/2023**

**Day: - Wednesday**

**Time: - 10: 00 To 12: 00 PM**

**Mark: - 60**

**Attempt any four questions. Each question carries equal marks.**

- Q. 1. What is Occupancy & Discrepancy report? Explain the Equipment purchase record with format.
- Q. 2. What is Par Stock & How Inventory is carried out in 5-Star hotel? Discuss in brief.
- Q. 3. Draw the layout of commercial laundry. What are the equipments used in laundry section? Discuss in brief.
- Q. 4. Explain the role and characteristics of laundry Cleaning Agents in the commercial laundry.
- Q. 5. Give classification of fibers and fabrics & Explain the characteristics & use of animal fibers silk & Wool.
- Q. 6. What are the Finishes given to fabrics to various fabrics? Discuss in brief.
- Q. 7. What is contract cleaning? Explain the types of Contract Cleaning & list out its merit and demerits.
- Q. 8. What are the New Trends in Hotel Industry? Discuss in brief.

————— X —————

[1]