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SARDAR PATEL UNIVERSITY

Vallabh Vidyanagar

B.B.A. (Information Technology Management) (3 Years) Semester - VI

Tuesday, 2nd April 2019

Morning Session, 10:00 AM to 12:00 Noon

UM06EBBI11 – Advance Human Resource Management - II

Total Marks: 60

Note: Figures to the right hand side of the question indicates marks

Q. 1. What is stress? Explain in detail Individual and organizational Stress coping strategies. (15)

OR

Q. 1. A Write a note on Counselling. (08)

Q. 1. B Write a note on Causes of Stress. (07)

Q. 2. Define organizational culture. Explain in detail process of creating and maintaining of organizational culture. (15)

OR

Q. 2. A Write a note on characteristics of Organizational culture. (08)

Q. 2. B Write a note on Socialization process of employees. (07)

Q. 3. Clarify the concept of organizational effectiveness. Explain in detail approaches to measure effectiveness. (15)

OR

Q. 3. A Write a note on factors in organizing effectiveness. (08)

Q. 3. B Write a note on ways to optimize effectiveness. (07)

Q. 4. Clarify the concept of Organizational development. Explain in detail Process and benefits of Organizational development. (15)

OR

Q. 4. A Write a note on ANY TWO Organizational development interventions. (08)

Q. 4. B Write a note on Problems of Organizational development. (07)
