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[A-9]

**SARDAR PATEL UNIVERSITY**  
**CBCS Examination, April-2015**  
**B.B.A (ITM)-Semester VI**  
**Monday, 06-04-2015**  
**Time: 10:30 A.M. to 12:30 P.M.**  
**UM06FBBI02 - Leadership Skills for Management-II**

**Marks: 60**

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- Q.1** Describe various managerial traits and effectiveness which works as a pillar for a manager to be a successful one in his work life. **[15]**  
**OR**
- Q.1** Write short notes:  
**(a)** Technical skills **[08]**  
**(b)** Three-factor taxonomy of broadly defined skills **[07]**
- Q.2** Describe situational relevance of skills in detail. **[15]**  
**OR**
- Q.2** Write short notes:  
**(a)** Emotional intelligence **[05]**  
**(b)** Social intelligence **[05]**  
**(c)** Systems thinking **[05]**
- Q.3** "Learning from experience is one of the crucial activities for successful leaders." Discuss the statement in brief. **[15]**  
**OR**
- Q.3** Discuss in brief  
1. Multisource feedback **[07]**  
2. Mentoring **[08]**
- Q.4** Narrate charismatic leadership in brief. **[15]**  
**OR**
- Q.4** Discuss various contemporary leadership roles in detail. **[15]**

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