No. of printed page: 1 (A6)SARDAR PATEL UNIVERSITY **BBA (VI Semester) Examination** Thursday, 26 March 2015 2.30 - 4.30 pm UM06EBBA03 - Advanced Human Resource Management II Total Marks: 60 Note: Figures to the right indicate marks. Define the Term Perception and Sensation. Explain its $\lceil 15 \rceil$ Q.1 Importance. OR Explain the various factors affecting Perception. [15] Q.1 Explain the Concept of Conflict ACSO. Explain the Positive and [15] Q.2 negative effect of Conflict. OR [15] Q.2 Explain the Conflict management Strategy in detail. Explain the Concept of Organizational Cultures. Explain its [15] Q.3 types and Functions. OR [15] Define the term Organizational Cultures. Describe the Various Q.3 steps for developing a sound Organizational culture. [15] Q.4 What is Organizational development? Explain its Process OR O.4 Explain the Various types of OD interventions (methods) [15] \odot \odot