

SEAT NO:- _____

No. of Printed Pages: - 01

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SARDAR PATEL UNIVERSITY

B. B. A. ITM (4 years) Examination, SEM VII,

Thursday, 8th December 2016,

Session: Morning, Time: 10:00 am to 12:00 pm

UM07EBBI06 – ORGANIZATIONAL CHANGE

Note: Figures in the bracket to the right of this paper indicate marks.

Total Marks: 60

Q. 1. What is organisational effectiveness? Explain in detail Factors in organisational effectiveness. (15)

OR

Q. 1. Write a detailed note on Goal approach and behavioral approach along with figures. (15)

Q. 2. What is organisational change? Write a note on response to change & change agents. (15)

OR

Q. 2. What is organisational change? Explain the stages of organisational growth. (15)

Q. 3. Explain the concept of stress and discuss in detail causes and effects of stress. (15)

OR

Q. 3. Discuss in detail individual and organisational strategies for coping stress. (15)

Q. 4. Explain the impact of technology on organisation and theory of work design. (15)

OR

Q. 4. Explain in detail factors in work design and work design options. (15)

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