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SARDAR PATEL UNIVERSITY
4th YITM (SEM-VII) EXAMINATION 2016
Wednesday, 7th December 2016
10:00 a.m. to 12:00 p.m.
UM07EBBI05
INTERPERSONAL RELATIONS

TOTAL MARKS: 60

NOTE: 1. Figures to the right indicate full marks of the question.

- Q1 Write a note on: (15)
1. Levels of self-awareness
2. Life positions
- OR
- Q1 "When people interact they involve in a transaction with others". Justify the statement in the light of complementary transactions. (15)
- Q2 What is counselling? Discuss the characteristics and functions of counselling. (15)
- OR
- Q2 Explain the types and objectives of counselling (15)
- Q3(A) Explain the characteristics of an effective team in detail. (9)
(B) Write the difference between group and team. (6)
- OR
- Q3 (A) Clarify the concept of team and discuss the types of team. (08)
(B) Explain the importance of team work. (07)
- Q4 (A) What is quality of work life? How to measure QWL? (09)
(B) Explain the dimensions of quality of work life. (06)
- OR
- Q4 Explain the principles of quality of work life. (15)

ALL THE BEST