

[41]

SEAT No. _____

NO OF PRINTED PAGES-1

SC

SARDAR PATEL UNIVERSITY
B.B.A. (SEM-II) (HONOURS)-ITM (3 YEARS) EXAMINATION
THURSDAY, 4TH APRIL 2019
SUB: HUMAN RESOURCE MANAGEMENT- UM02EBBI01

TIME: 02:00 PM TO 04:00 PM

TOTAL MARKS: 60

- Q-1 (A) Define the meaning of HRM and discuss the functions of HRM. (8)
(B) Explain Human Resource Planning and discuss job description in detail. (7)

OR

- Q-1 (A) Define the meaning of HRM and discuss the objectives of HRM. (8)
(B) Write a short note on HR Policies. (7)

- Q-2 (A) What is recruitment? Describe the sources of recruitment. (8)
(B) Define selection and discuss in detail the process of selection. (7)

OR

- Q-2 What is employee Training? Discuss the techniques of training in detail. (15)

- Q-3 (A) Define Performance appraisal and explain the importance of Performance appraisal. (8)
(B) Write a short note on paired comparisons and 360° methods for performance appraisal. (7)

OR

- Q-3 What is Compensation? Explain the factor affecting compensation and discuss types of wages. (15)

- Q-4 (A) Define Industrial relation and discuss importance of industrial relation. (8)
(B) What is Trade Union? Discuss the problems of trade union. (7)

OR

- Q-4 (A) Define the meaning of Industrial Dispute and explain the causes of industrial dispute. (8)
(B) What is Collective bargaining? Discuss the process of Collective bargaining. (7)

X

(1)