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SEAT No. _____

No. of printed pages: 01

SARDAR PATEL UNIVERSITY
F.Y.BBA (ITM) (SEM-II) EXAMINATION 2019
Friday, 5th.April 2019
2: 00 P. M to 4: 00 P. M.
UM02DBBI24 Human Resource Management

TOTAL MARKS: 60

NOTE: 1) All questions have internal choices.
2) Figures to the right indicate full marks of the question.

Q1 Clarify the concept of human resource management and discuss the functions. (15)

OR

Q1 Describe the process of human resource planning. (15)

Q2 What is recruitment? Explain the various sources of recruitment. (15)

OR

Q2 Write a note on:
1. On the Job Training (08)
2. Off the Job Training (07)

Q3 Clarify the concept of performance appraisal and discuss the traditional methods of performance appraisal. (15)

OR

Q3 Explain the following:
1. Objectives of compensation program (08)
2. Types of wages (07)

Q4 Discuss the functions and problems of trade union. (15)

OR

Q4 Discuss the causes of industrial dispute and types of collective bargaining. (15)

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