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Sardar Patel University

Vallabh Vidyanagar

Housekeeping Operation -I (UM02CBBH04)

FYBBA-HM Semester II (Regular)

Saturday, 22 February 2014; 2.30 - 4.30 pm

Total Marks: 60

Q.1 What is the procedure of room cleaning and public area cleaning? Explain. (15)

OR

Q.1 Draw layout of housekeeping department? Explain work of linen and uniform room. (15)

2. What are the different cleaning equipments. Discuss in brief. (15)

OR

2. What are the different types of cleaning agent? Explain. (15)

3. Explain the following flooring :

Terrazzo, Marble, Granite, Vitrified Tiles and Vinyl. (15)

OR

3. What are the different types of Furniture? Explain. (15)

4. What is function of laundry? Explain the equipment used in laundry section. (15)

OR

4. What are duties and responsibilities of Executive Housekeeper? Explain (15)

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