

**SARDAR PATEL UNIVERSITY**  
**BBA (General) (II Sem.) Examination**

**2013**

**Saturday, 23<sup>rd</sup> March**

**3 - 5 pm**

**UM02CBBA04/09 - Human Resource Management**

**Total Marks: 60**

**Note:** Figures to the right indicate full marks.

Q.1 What is Human Resource Management? Describe its functions. [15]

**OR**

Q.1 Describe the Process of Human Resource Planning with illustration. [15]

Q.2 Explain the Process of Selection generally used in Educational Institute for Professor. [15]

**OR**

Q.2 What is Training? Explain its importance. [15]

Q.3 Explain the various methods of Performance Appraisal. [15]

**OR**

Q.3 What is Compensation? Explain its concept and objectives. [15]

Q.4 Write short notes: **(ANY TWO)** [15]

- (1) Functions of Trade Unions
- (2) Causes of industrial dispute
- (3) Collective Bargaining
- (4) Importance of Industrial Relations

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